LE MARS PUBLIC LIBRARY

COMMUNITY FEEDBACK

JULY 2021

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SURVEY OF LIBRARY STAFF & TRUSTEES

Eighteen library workers and trustees provided feedback regarding their perspectives on future library service in Le Mars. Their responses are included below.

How important do you think the following attributes of public library service are to the Le Mars community?

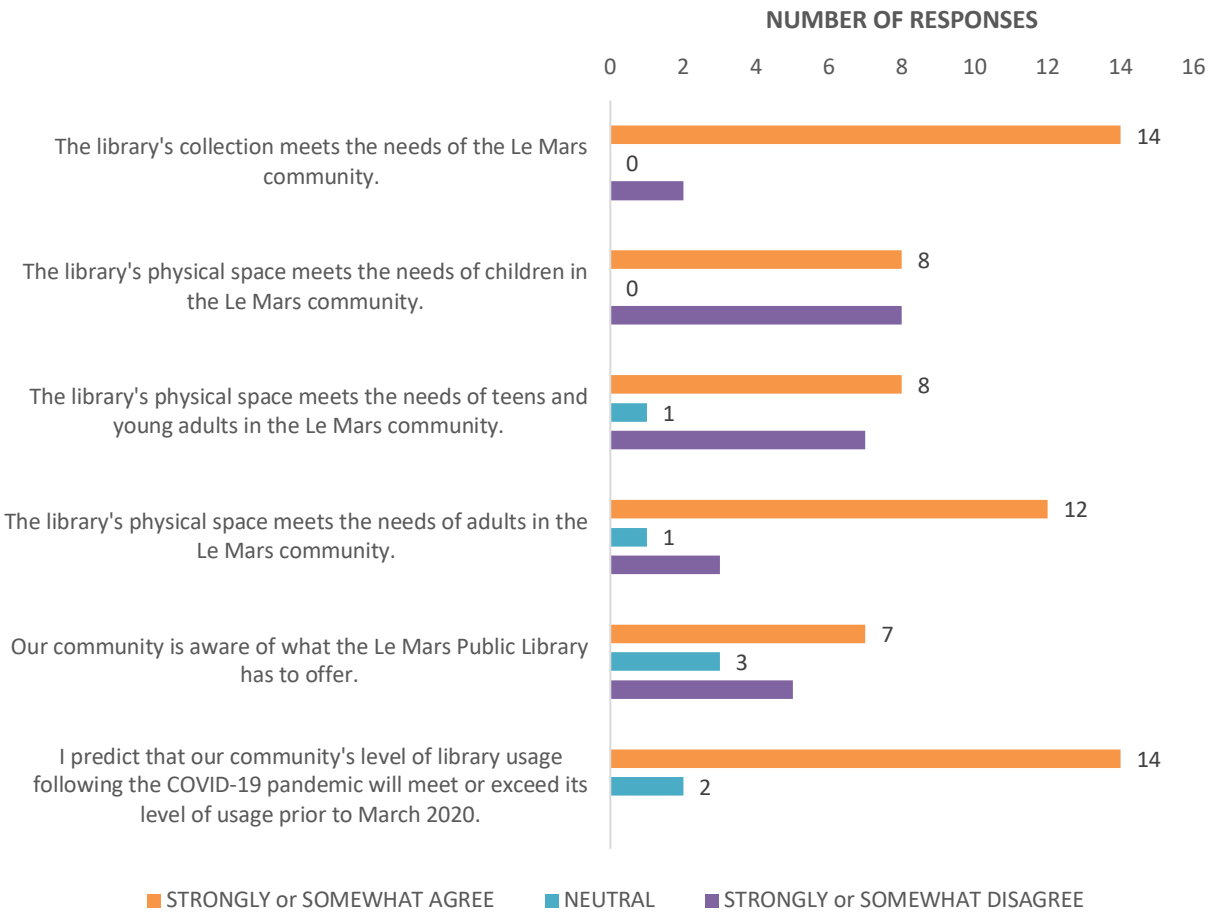
	EXTREMELY IMPORTANT	VERY IMPORTANT	MODERATELY IMPORTANT	SLIGHTLY IMPORTANT	NOT AT ALL IMPORTANT	WEIGHTED AVERAGE
Borrowing physical books	15	3	0	0	0	4.83
Accessing electronic materials (e.g., e-books, e-audiobooks, databases)	14	4	0	0	0	4.78
Using computers or other technology	16	0	2	0	0	4.78
Using the Wi-Fi	14	3	1	0	0	4.72
Taking children/grandchildren to visit	13	4	1	0	0	4.67
Borrowing audio/visual materials	12	3	2	0	0	4.59
Reading, working, or studying in a quiet environment	9	6	3	0	0	4.33
Attending library programs	11	2	4	1	0	4.28
Borrowing other physical materials (e.g., magazines)	8	5	4	1	0	4.11
Meeting with others or working collaboratively	9	4	3	2	0	4.11

How would you describe the library's role within the Le Mars community?

- A place for people of all ages to feel safe and use their imaginations.
- Be a viable asset to the continued excellence of the community.
- Encourage literacy, exploration, and growth of knowledge in all students by providing equitable access for all.
- It is very important to a wide variety of people.
- Our library provides resources and services that support literacy, learning, and education.
- Provide resources not available in other places.
- Providing most needed services and experiences for all community members
- The Le Mars Public library is a place in town where are can receive assistance, borrow books and dvds, and get online services.
- The Le Mars Public Library provides the community with a variety of resources to support their joy of reading and desire for educational growth.
- The library is a source of education and entertainment for Le Mars and surrounding communities.
- The library provides various educational and recreational resources to people of all ages.
- The library's role is to provide information services and educational opportunities for all ages.
- The public library is a gateway to knowledge and to many differing cultures with opportunities for learning, supporting literacy and finding new ways to connect to the community in our changing times.cy
- To be the place in the community where patrons can gather information that enriches their lives
- To encourage life long learning for all of Le Mars patrons through various opporunities
- To provide the community with reading material, a safe place to be and programs to encourage reading.

Please select your level of agreement with the following statements.

	STRONGLY DISAGREE	SOMEWHAT DISAGREE	NEUTRAL	SOMEWHAT AGREE	STRONGLY AGREE	TOTAL
The library's collection meets the needs of the Le Mars community.	0	2	0	7	7	16
The library's physical space meets the needs of children in the Le Mars community.	0	8	0	1	7	16
The library's physical space meets the needs of teens and young adults in the Le Mars community.	2	5	1	6	2	16
The library's physical space meets the needs of adults in the Le Mars community.	0	3	1	7	5	16
Our community is aware of what the Le Mars Public Library has to offer.	1	4	3	6	1	15
I predict that our community's level of library usage following the COVID-19 pandemic will meet or exceed its level of usage prior to March 2020.	0	0	2	8	6	16



Additional comments included:

- Children's would benefit from more space (it is kind of crowded) and a dedicated children's programming area. Teens and young adults would benefit from a private space where they can gather and be comfortable to be the loud teenagers they are. Most conversations I have with people ask about outdated things the library used to offer or say they have not been in the building since it was renovated.
- I think the community would benefit a lot from learning about everything libby truly has to offer. I think it would be great to do a facebook live or a video of our staff lettting the public know what libby is and how cool the features are. I get a ton of questions on how i have access to so many audiobooks after i post on my social media that i've finished a book. I have helped at least 30 of my friends by explaining what libby is and to reach out to their local library.
- My main disagrees are because the physical space of the library doesn't allow a lot of areas to do multiple activities at the same time. I also think the greater community beyond parents and children don't know about our services.
- Space is limited and can be difficult to accommodate several children/families at one time. Additional space and activities could attract more families and enhance quality family time.
- The children's area is somewhat crowded and doesn't allow for any growth of additional play activities. I would like to see more child sized comfy furniture and space for books. The teen

area definitely needs more room for books and a more enclosed space for the teens to hang out in.
- The current physical space seems adequate but, is it? Would we have more users if we had more space? We need to do a better job of promoting our library so more would become aware of what we do have to offer.
- the library is too small. the children's section is small, especially in the summer and the summer reading. They are busting at the seams!
- The space for activities is limited.
- While the spaces for children, teens, and adults within the main area of the library are sufficient, the meeting room is too small. It is challenging to have children's programming in that room, and it's not big enough for special events. If there is ever another large building project, I would like to see a separate meeting room and programming (story time) room. I don't think the community knows what the library offers. I would like to see a hanging "menu" or a TV with information at the library to highlight services (copies, ILL, book requests), programs, and prices.

What does the Le Mars Public Library do well?

- Circulating materials, customer service,
- Get information out to the residents of this community on what the library can serve them with
- It provides a wide variety of materials and information to a wide variety of patrons.
- LeMars library does extremely well in meeting the needs of the community from young to old and keeping the community well informed of the many programs the library has to offer.
- Offers patrons a variety of reading programs in a welcoming environment.
- Provide materials, print and digital, along with up to date technology for all to use.
- Providing opportunities to access digital and print materials
- Take into account what the community is looking for in materials as well as online resources and programming then doing their best to provide them.
- The Le Mars Public Library provides a place for patrons to receive information and learn more.
- The library greets and treats every patron fairly.
- The library provides free programming for people of all ages (Books for Babies, 1000 Books Before Kindergarten, Story Times, Tween/Teen, Adults).
- Their summer reading programs are amazing!
- They provide excellent children's programs with dedicated staff.
- We provide programs that encourage active participation in reading activities for people of all ages.
- We provide quality materials that stimulate the imagination, access to the online world, and encourage lifelong learning.
- We strive to meet every need and request that is presented.
- well rounded in what it has to offer, quiet spaces to work/study, very accommodating in getting materials that the library currently does not have, friendly/dedicated staff

Fill in the blank…

THE LIBRARY SHOULD PROVIDE:

- a place needed for reference and study
- a safe and inviting place for all to enjoy.
- Access to a wide variety of materials and services to all its patrons.
- access to knowledge and learning opportunities
- all types of literacy opportunities
- continue to provide quality library collections, services and programs
- equitable services to everyone.
- free educational resources to everyone.
- free physical and electronic resources (books, magazines, newspapers, ebooks, audiobooks, etc.)
- learning opportunities for patrons of ALL ages.
- more hands on opportunities for different age groups (i.e. maker space, Raspberry Pi - ish electronics)
- More outreach to the community
- Quiet place to work
- Reading materials and programs, technology and various services that may not otherwise be accessible to patrons.
- reading opporunities
- up to date materials

THE LIBRARY SHOULD SERVE:

- all individuals.
- All members of the community.
- All members, of all ages, in our community.
- all persons
- all persons.
- all ranges of age
- All residents of this county
- everyone
- everyone in Le Mars and surrounding areas.
- le mars and surrounding communities, also targeting those with less access to educational and entertainment materials
- more people of limited English abilities.
- people of all ages
- people of all ages, abilities, and cultural, and socio-economic backgrounds.
- the community and surrounding areas
- the community members
- the local community and beyound.
- the most underserved in the community

THE LIBRARY SHOULD AIM TO:

- Aim for excellence in all that it offers.
- Always be striving to improve.
- be sources of information
- continue to keep up with technology in their offerings to patrons
- engage the under-served (non-native English speakers, lower SES, those with intellectual/developmental/physical disabilities)
- enhance services as best as they are able to provide.
- have both patrons and non patrons think of the library as the first place to go for information and learning opportunities.
- keep up to date materials; digital and print as well as technology.
- Make this environment a safe and welcoming one
- meet the needs of EVERYONE in the community
- promote learning
- provide excellent customer services
- reach out to lower income individuals.
- reach those who don't use the library
- serve more people.
- To get information out to the residents
- to objective in the materials it offers, not influenced by politics or religion

THE LIBRARY SHOULD INSPIRE:

- a joy for reading and learning.
- all
- all minds to seek knowledge.
- all our patrons to use all aspects of the library
- all those that live in the community they serve.
- all.
- become a pillar in the community
- children and non-readers to read
- forward thinking, open minds, and life-long learning
- lifelong learning
- people to spend time in the building--reading, interacting, and collaborating.
- to get bigger
- to learn from the people who attend the library frequently
- young and seniors and everyone in between.
- Young readers

THE LIBRARY SHOULD EMPOWER:

- all our patrons to explore and learn
- All residents in their goals
- all that enter.
- all who enter
- all.
- community members to explore, be creative and to help each person to be a positive member of society.
- every kind of learner and every kind of literacy.
- everyone
- Everyone!
- families and others to reach out and grow
- how different it is when it comes to departments of the government.
- individuals to explore and broaden their reading and learning interests.
- individuals to seek answers to questions.
- people to achieve their dreams
- staff and patrons to be the best they can be.

What opportunities do you hope the library has during the next ten years?

- Computer/tablet classes Parent trainings--teaching them about the importance of reading; appropriate use of technology with young children; how to read to and engage with children at the library Field trips
- Expand the building to the north. Include our minorities of the community. Reach out to students of all ages, and economic situations.
- Honestly, I have no idea. They already provide a ton of stuff
- I hope in the next ten years the library can put out more programs. I think a computer course to teach all ages the appropriate way to use a computer would be extremely beneficial. I think it would strike a lot of interest and be useful to a lot of our patrons.
- I hope the library can move to a larger facility that can better serve the needs of our growing population. I hope it can hire more bilingual or multilingual staff and increase its diversity.
- I think our bilingual section is embarrassing so adding Spanish materials, reaching out to children in the schools that come from homes that English is not the language spoken, attracting more diversity to the library
- It would be wonderful to enlarge our facility, reach out to different cultures coming to LeMars and to enhance the technology offered at the library.
- More of an online presence and more bilingual resources
- More opportunities for adults to learn how to use technology for some of their literacy
- Opportunities for community members to learn and develop digital skills
- Opportunity to grow in size so we can accommodate more seating area for informal group gatherings, more meeting space for formal gatherings, a dedicated children's programming area, and more shelving space.
- Patrons be able to check out books by themselves. More downloadable and online classes
- The ability be able to move forward to be on the cutting edge of providing what our community needs to enhance their lives.
- To be able to plan and build a new larger library to be able to grow with the community.
- To provide a bigger facility with more meeting room and study room spaces.
- To provide a larger building based on the population of Le Mars while remaining in a central location. Additional meeting rooms and study rooms would be useful in this space as well. Partner more with community committees and schools.

As a member of the library's staff team, what is the most difficult part of your job?

- anyone is welcome, the variety of materials
- Ensuring I have all the knowledge necessary to assist patrons with whatever they may need.
- I feel that the board and staff work hard to provide excellent service to the community.
- It is challenging to teach story times "from a cart." It would be nice to have story time storage in the meeting room so we can do less hauling.
- It's a place for everyone
- Not checking out all the new books
- Programs for children, teens and adults.
- putting away mountains of children's books
- the friendly services we provide to people who don't expect it (i.e. technology questions, faxing)

- The newly remodeled library.
- The programs offered to the community.
- The staff are really what make the library, I'm proud of all of them.
- The staff is amazing! Shirley is amazing and the summer reading is great!!
- The staff, the atmosphere, the progress it has made in the past 5 years.
- The type of materials that can be found reflect all aspects of equity, diversity, and inclusion.

What aspect of the Le Mars Public Library makes you the most proud?

- All in all, the library is AMAZING, but with extra space, we could become astounding.
- EVERYTHING we provide for our community is excellent. Using Facebook has helped get the word out to young families about programs. The friendly and helpful staff are respectful to patrons and help them as much as possible. I do feel our physical building space is too small for Le Mars, even after our latest addition/changes. I am proud to be a representative of the Board of Directors and a help our library grow.
- Highest pay of all county libraries for FT and PT staff, but we still have high turnover of PT staff especially. More FT positions in the future would be appreciated.
- How accommodating and welcoming our staff is
- I like being at the library because it's a place I come to study, read, and play with my younger cousins. The library is definitely a place for everyone.
- Our staff works well together. There is no drama, no gossip, and an overall positive attitude.
- That all patrons will find an enjoyable space where they can receive help if needed from a friendly face. Also, how we try our best to bring in specific materials when it is requested.
- The LeMars Public library like all institutions must never become complacent and must always strive to move forward to meet the needs of all patrons now and in the future.
- The staff's commitment to each other and the library patrons.
- To be part of a group of people that love their jobs and want to help this community
- We, as a board, need to figure out how to effectively promote our library to the Le Mars city council as well as the Plymouth County board of supervisors. This is a key issue that needs to be addressed if we are to move forward effectively.

Please provide any additional comments:

- I like that our staff meetings have been recorded on Zoom so we can watch them if we can't attend the live meetings.

SURVEY OF LE MARS COMMUNITY LEADERS

Twenty-three local community leaders, provided feedback regarding their perspectives on future library service in Le Mars. Organizations represented by the community leaders who completed the questionnaire included the following:

- A church
- Christ Lutheran and St. Peter Lutheran Churches
- City of Le Mars
- Downtown merchant/ community leader
- Friends of the Library
- Gehlen Catholic School
- Le Mars Area Chamber of Commerce
- Le Mars Bible Church
- Le Mars Community Theatre
- Le Mars Community Schools
- M. Catton & Co., LLC
- Private partnership. Side by Side Ministries which is also a foundation.
- Rock Solid Assembly
- Rotary, LCSD Alumni Assn
- School Board
- St. John's Lutheran Church
- United Methodist Church

Their responses are included below.

How important do you think the following attributes of public library service are to the Le Mars community?

	EXTREMELY IMPORTANT	VERY IMPORTANT	MODERATELY IMPORTANT	SLIGHTLY IMPORTANT	NOT AT ALL IMPORTANT	WEIGHTED AVERAGE
Taking children/grandchildren to visit	17	3	3	0	0	4.61
Accessing electronic materials (e.g., e-books, e-audiobooks, databases)	12	11	0	0	0	4.52
Borrowing physical books	12	9	2	0	0	4.43
Attending library programs	11	11	1	0	0	4.43
Using the Wi-Fi	12	6	4	0	0	4.36
Using computers or other technology	12	8	2	1	0	4.35
Reading, working, or studying in a quiet environment	9	11	2	1	0	4.22
Borrowing audio/visual materials	9	9	5	0	0	4.17
Meeting with others or working collaboratively	7	11	4	1	0	4.04
Borrowing other physical materials (e.g., magazines)	4	7	11	1	0	3.61

How would you describe the library's role within the Le Mars community?

- A knowledge and entertainment resource for all.
- A place where anyone with educational or recreational wants can be met in a safe and quite environment
- A place where people can go for knowledge, assistance, resources, or just to spend some time, all without having to purchase anything just to stay.
- A resource for materials.
- a vital role in having a growing community
- as a safe place to gather and grow
- Continue to provide current services with a focus on a move toward increased digital/electronic resources, as this is the direction of the world.
- Extremely important! We feel the library is underappreciated by the city council and should receive more funding and ultimately a new location to build and expand the facility. Our library is very small compared to smaller community libraries!!!!
- For the older community the newspapers and magazines seem to great use. Younger people video, computer, etc. School age all types especially if required through classroom study.
- I believe that it has been such a lift to our community and given people hope for what can be done with community support. We needed the building and the resources to be done well. We are all about community enhancements and building our community to make it better. This has represented growth for our town and we will keep growing. Libraries are all growth and people can read and learn and expand their world.
- I feel the library has a great programs and connection with the youngsters of the community. The middle school and high school age groups are more difficult to target. This area could use some efforts in promoting. The library has great involvement in community activities and it really shows their commitment. In addition, they host activities at the library that tie into books but aren't the main focus - such as the cookbook pot luck. These activities offer an opportunity for "non readers" to come and see all the library has to offer.
- I think the library is vital to encourage reading and education. All aspects of the library are especially important to economically challenged folks, especially WiFi.
- In a word: CENTRAL
- It is a wonderful place for those with limited resources to gather and use materials they otherwise may not have access to.
- Providing education and entertainment resources for adults and kids. The books and programs enhance the community and the building itself could be a meeting place also.
- The Le Mars Public Library is a very important service in our community. They are involved in many community events and activities. Plus the library hosts so many speakers and children's activities.
- The library helps gives access to a wide variety of informational and leisurely reading components to individuals within our community. As an adult I like to have large range of reading options, but as an educator, I believe it’s vital for our youth to develop and grow their love for all forms of literature. The library is the a wonderful component in giving many children a well-rounded understanding of what they have access too’
- The library is very important for our community. Many people who don't have access to internet find our library a place to do most of their works such as reading, writing, emailing, printing, copying, etc.

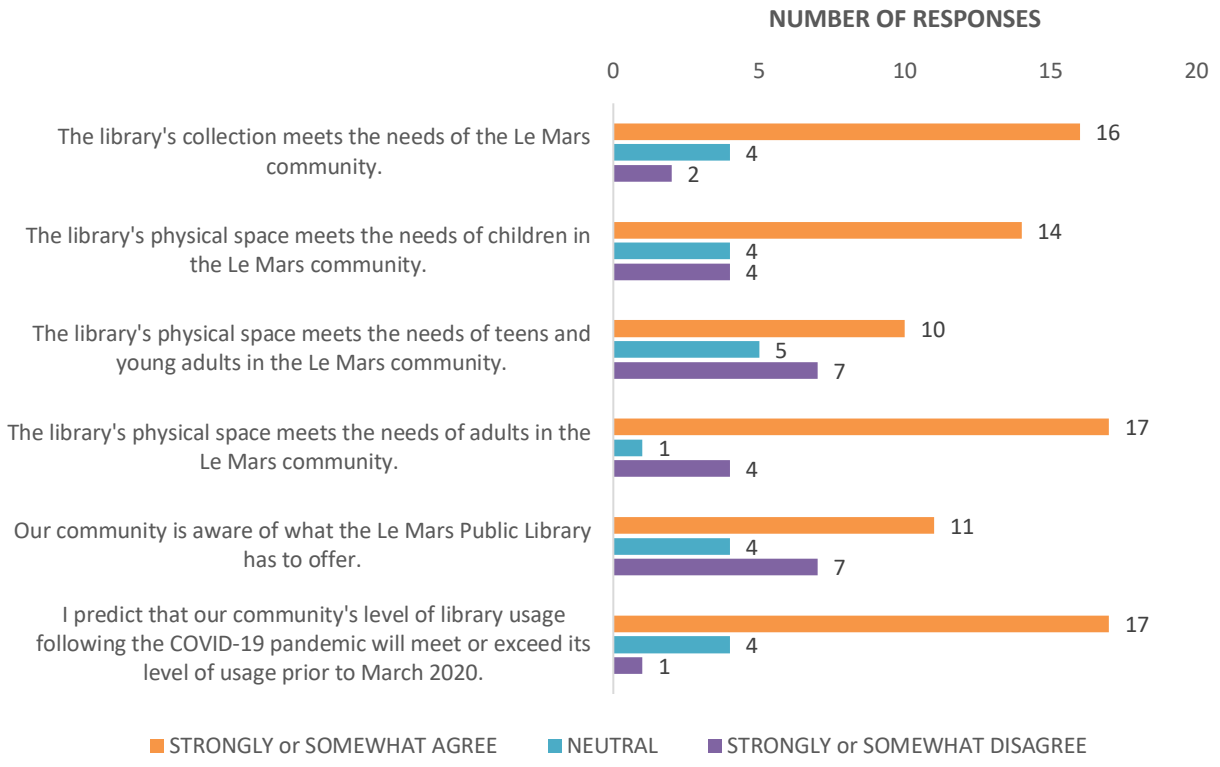
- The library plays a key role in giving families and individuals access to resources to enrich their lives.
- Very important

Fill in the blank: In the future, I hope the library will...

- Be a resource both physically and electronicly for the community.
- Be well & frequently utilized by the people of Le Mars
- become the hub for children and adults to make reading and learning a priority
- consider building and bigger facility to fit the needs of our community!
- Continue to be a resource for entertainment and educational materials. Also, investigate how to be an online resource for the same materials.
- Continue to be a source of education, entertainment, gathering for the community.
- continue to evolve with the times to serve patrons
- continue to provide resources for the community
- Continue to pursue the latest technology solutions for providing access to materials
- continue to thrive.
- expand its programing and continue to be an important part of LeMars
- Give free membership to the rural community
- Have a huge, new building that allows for amply space for all the different areas of the library.
- Have more meeting space available and offer more resources and programs. Resources would include creative space for activities like cri-cut or 3-d printing (makers space) or check out more diverse items such as e-readers, wifi hotspots, small tools (repair, crafting or woodworking) I'd also love to see more programs for adults or even how to classes.
- Have more private rooms for personal reading.
- Host more events in an effort to pull more people in. This opens up the opportunity to promote programs and what their facility has to offer.
- Keep moving forward with a strategic plan to add to what we have and we will outgrow this building someday. We will need a new location!
- maintain current services and grow.
- Not make me renew my library card every 6 months
- Offer book clubs, offer conversations on the classics, offer classes for writers
- Offer more special programs for students with special needs or students that need extra reading needs

Please select your level of agreement with the following statements.

	STRONGLY DISAGREE	SOMEWHAT DISAGREE	NEUTRAL	SOMEWHAT AGREE	STRONGLY AGREE	TOTAL
The library's collection meets the needs of the Le Mars community.	0	2	4	9	7	22
The library's physical space meets the needs of children in the Le Mars community.	2	2	4	7	7	22
The library's physical space meets the needs of teens and young adults in the Le Mars community.	2	5	5	6	4	22
The library's physical space meets the needs of adults in the Le Mars community.	2	2	1	10	7	22
Our community is aware of what the Le Mars Public Library has to offer.	0	7	4	9	2	22
I predict that our community's level of library usage following the COVID-19 pandemic will meet or exceed its level of usage prior to March 2020.	0	1	4	11	6	22



Additional comments included:

- I think few people know what the library has to offer.
- People probably read more and utilized the library more so they discovered it's value.
- Would love to see more physical space and offerings for kids/teen/adults.

What does the Le Mars Public Library do well?

- Children programs.
- Children's programs. Although they are always full so my son has never actually participated! So maybe there's a need for more.
- Communicate what programs they are offering to the community
- create a good environment for reading and learning
- Great staff and a great selection of books or they will purchase a book you request.
- Have a wide variety of material for a library it's size
- I love their programs and their staff is professional. It's a welcoming environment that is beautiful
- It offers a welcoming place in which to spend time. Staff are friendly.
- Offer many items for all
- Programming for children
- Provide an organized and clean place to visit.
- provides a pleasing envirnment
- Provides opportunities for young people to utilize the facility and resources.
- Providing resources and programs for young families with young children.
- The library maintains great participation in community events.
- They are visible in the community and use all forms of media to disseminate information.
- They provide wonderful summer programs for children!

Please provide any additional comments:

- Another offering I'd like to see is afterschool classes for kids (more of them) or maybe tutoring.
- I hope that classic literature will continue to remain on the library shelves alongside the newest books, even if it's not what is most often checked out.
- Staff are very hospitable and welcoming
- The physical space, usage, and resource questions are difficult to answer as we are not there to witness.
- Their leader has a heart for growth and I love that.

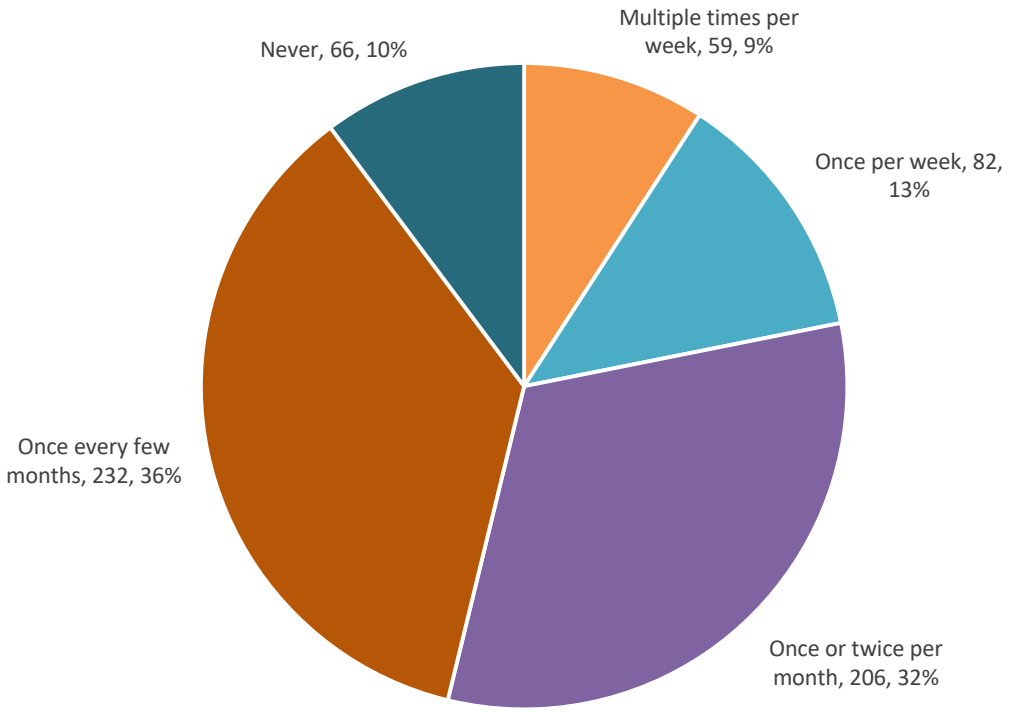
SURVEY OF LE MARS COMMUNITY MEMBERS

During July 2021, Le Mars Public Library sought input from residents regarding the community's public library service. Surveys were disseminated electronically and on paper via social media, e-blasts, the library website, in person at the library and community events, and among community organizations.

Le Mars Public Library received 649 survey responses. The following analysis provides details on the responses provided by Le Mars residents.

USE OF THE LIBRARY

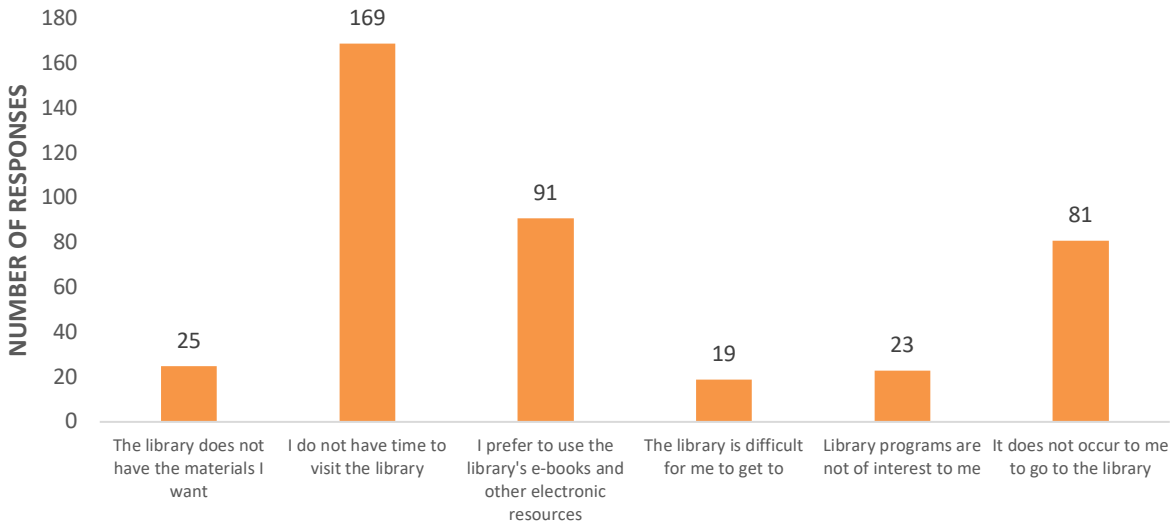
Before the COVID-19 pandemic, how often did you visit the Le Mars Public Library in person?



As our community returns to normal following the pandemic, how important are the following attributes of public library services are to you?

	EXTREMELY IMPORTANT	VERY IMPORTANT	MODERATELY IMPORTANT	SLIGHTLY IMPORTANT	NOT AT ALL IMPORTANT	WEIGHTED AVERAGE
Borrowing physical books	322	180	85	36	20	4.16
Taking children/grandchildren to visit	256	145	71	48	111	3.61
Accessing electronic materials (e.g., e-books, e-audiobooks, databases)	179	123	134	120	81	3.31
Attending library programs	137	150	151	111	86	3.22
Borrowing DVDs and audio CDs	111	125	159	113	125	2.97
Reading, working, or studying in a quiet environment	131	124	119	118	143	2.97
Using the Wi-Fi	127	100	121	92	189	2.82
Using computers or other technology	102	97	123	131	181	2.70
Meeting with others or working collaboratively	66	106	138	149	174	2.59
Read and borrow newspapers and/or magazines	69	86	139	141	198	2.51

Which factors reflect why you do not visit the library in person more often, if any? (Please check all that apply.)



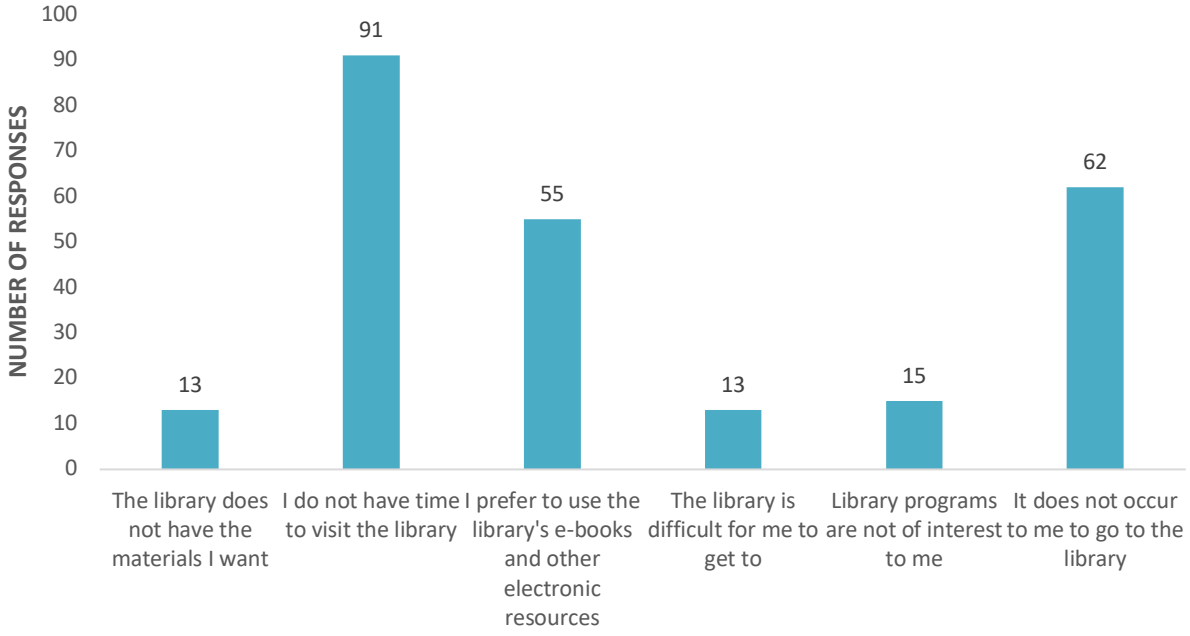
Additional responses included:

- A busy life.
- Ahora me vivo muy lejos
- as a rural resident I was required to purchase a library card. what are my tax dollars for?
- Been busy with other tasks after pandemic
- Been difficult with covid restrictions
- Before having my daughter, I was busy and didn't take time to go to the library.
- Busy schedules
- Cataract surgery complicated my reading habits.
- Covid changed attendance
- Covid with small kids
- Didn't get into summer program due to space limitations and my child feels bad. Going into library now brings up negative feelings
- DO NOT READ AS FAST
- does not cater to males
- Doesn't always have the authors I want to read.
- Don't have Necessity
- Event though I do not visit the library very often, it is very important to me, the availability & accessibility of materials (electronic or physical)
- Have a backlog of personal books to get through/meet with a group at another location
- Haven't gotten back in the habit since the pandemic
- health issues
- Health issues now affect me
- Hours that the Library is open isn't when I would come
- I am a teacher and I often access the school's library (or my own classroom library) instead
- I am not completely comfortable yet with visiting in person. Happy with e books for now.
- I can find most items of interest online
- I come when I'm done reading the book or need to renew
- I did not have a library card until June 2021.
- I don't always have the time.
- I don't live right in town, I am about 20 miles away.
- I frequently read ebooks
- I go almost daily
- I go as often as I can!
- I go as often as I can!
- I go often
- I go to th libary at least once or twice a week.
- I go whenever I finish the books I had checked out!! :)
- I have 4 children so sometimes even a simple trip to the library takes a lot of work. Once the kids are older, I will be there more. We do go to and love all children programs.
- I have a kindle account and usually just get my books on there now
- I have a lot of books to read
- I have moved farther away so only visit occasionally
- I have no reason not to visit the library.
- I have transportation issues
- I just don't take time to visit the library when I do my weekly errands
- I just don't take time to visit. I should!! But the little time I have to read I do with e books
- I just get busy doing summertime things I'm sure I will get there more often in the fall
- I just recently got a library card, but haven't had time to go there yet.
- I live in the country so don't have easy access
- I live rural Hinton area and am not in Le Mars often
- I need to be better about finding time to come to the library.

- I now have an office in town and don't need it as much for quiet work
- I order books I want to read.
- I quit going when they charged for library card for rural people. I have been back more since stopped charging for cards. As a Plymouth county tax payer I thought it was unfair to charge rural residents for a library card.
- i received a kindle book 7-10 years ago and got addicted to it
- I recently moved to another town, so I rarely have the chance to visit the LeMars library
- I stop at the library as often as I need to. Sometimes I find 5 or more books to read, and I can renew online, so I don't have to stop as often. Sometimes I find only 1 or 2 books, and then I stop in several times in a month.
- i tend to mark up my books and don't trust myself with library books, or I would definitely check out more books.
- I usually visit more in the summer with my kids.
- I visit as often as deems necessary.
- I visit as often as I need to for materials.
- I visit much more in the summer.
- I visit often
- I will spend too much time reading and NOT do the things I need to do around the house, like cleaning, etc.
- I'll make time more often
- I'm not as physically able as I was before the pandemic
- If I still had small school aged kids. I would but I dont.
- In the summer I'm busy - read more in winter
- It was one of the only places in the Siouxland region that my children and I could not be mask free even when perfectly healthy.
- It's been hard to go during the pandemic and had not had the time with recent schedule changes.
- Just moved here
- Just not enough time in my life right now for pleasure reading.
- kinda hard to find stuff, unless someone helps me.
- Library hours are while I am at work
- Library is very accessible.
- Live out of town
- Live outside of town
- Live outside town.
- My children throwing fits when we leave
- my work schedule conflicts with Library schedule
- na
- not a reader
- Not as often as when I had young children at home
- Not finished reading my checked out books
- Only go once a week to get kids books
- Other - teacher - use school library
- Slowly coming back now after Covid
- The children's area is too small
- they are not open when I need them
- They took my card back since I was not using it often
- Time
- Typically do not have the books I wish to read.
- Visit the library as often as I am able.
- Visit weekly; generally have what I am looking for, though on occasion I have requested books for the library to obtain.
- We are very rarely home.
- We did not live in the area just yet, we moved here in late December. We love the library here so much!
- We have still not been going places since covid often
- We live 13 miles out of town and have a busy schedule with our kids, and the curbside service has been such an amazing service for us! We are still able to check out books but can do it

quickly and promptly without going inside if we are rushed for time.
- We live in Indiana
- We love being able to visit more in the summer, but during the school year it just gets busy.
- We love to be able to go more often in the summer. We tend to be busy and don't have as much time during the school year to enjoy it.

Of those respondents who reported either never visiting the library or visiting once every few months:



PERCEPTIONS OF THE LIBRARY

Fill in the blank: When I think of the Le Mars Public library, the first thing that comes to mind is:

- "Did I forget to return a book?"
- a calm, quiet environment
- A calming environment with lots of options for me to checkout.
- A clean, well-run and well-organized library.
- a community necessity.
- A fantastic place to spend a few hours. Clean, quiet, great staff
- A friendly helpful place
- a friendly place
- A friendly place to check out books or take the grandchildren.
- A fun and pleasant place
- A good resource for getting books to read.
- a good safe place for children to learn
- A good variety of resources and activities.
- A great place
- A great place for the community.
- A great place to borrow books.
- a great place to explore and find books
- A great place to spend some free time.
- A great place to take my grandchildren to get fun books and videos
- a great public service
- A great selection of books
- A great service for Le Mars
- a lot of different authors with many books to read
- A nice library to go to
- A nice place to study
- A nice quiet place to read
- A place where I can take my child that she gets extremely excited about the HUGE variety of books that she can explore and check out for free. Also, the library has friendly staff that is very helpful in giving recommendations.
- A place where I take my children and they getting extremely excited about exploring the wide variety of books!
- a public facility that is available to the community for many needs.
- A quiet place to myself
- A quiet place to work
- A quiet soothing place
- A quiet space where I can work and focus
- a quiet study place
- A quiet, peaceful environment to work in.
- A resource for my family to use for school and for books to read
- A valuable community resource
- A welcoming place, a place to relax when picking out materials.
- A wonderful place to introduce children to the world of books.
- Ability to get books at the library or inter library loan
- Access to a variety of genres of books, including newly released material
- Access to books
- access to books and research materials
- accessability
- Accessibility
- Accessible
- accessible
- Accessible
- Accommodating.
- All the R rated movies.
- All the R rated movies.
- allowing my kids the chance to learn to love to read
- An important part of our community.
- Aprender cosas nuevas
- Assistance and help
- Audio books
- Audio cd books and overdrive

- audiobooks that I use daily
- Audios para aprender inglés
- Auto books great staff
- Availability
- Availability of checking books
- Awesome
- Awesome and very clean
- Awesome programming for children!
- awesome summer reading program
- AWESOME!!
- Beautiful library with helpful staff!
- Beautiful!
- Being able to access some of the latest titles
- Being able to check out books.
- Being able to find the latest books
- Being able to take my kids somewhere to check out books.
- being able to travel around the world through books
- Being there in the winter.
- Better than what you would find in most small town librarys
- Book Access for all
- Books
- Books
- Books
- Books
- Books
- Books
- Books
- Books
- Books
- Books
- books
- books
- Books
- Books
- Books
- Books
- Books
- Books
- books
- Books
- books
- Books and movies to rent for a reasonable price
- Books and reading
- Books and smiles
- Books and the joy of reading!
- Books as lifelong friends
- Books to read
- Books, and making copies or sending info
- Books, children learning, meeting place
- Books!
- Books!
- Books!
- Books!
- Books! And a calm environment
- Books! Book sales!
- Books! Friendly staff..
- Books!!! I love to read!
- Books?
- Books/relaxation
- borrowing a book
- Borrowing books
- Borrowing books
- Borrowing books
- Borrowing books
- Borrowing books
- Borrowing books
- Borrowing books
- Borrowing DCD’s and audiobooks
- Borrowing materials (books, dvd's, audio) that would cost a lot of money to buy. The borrowing is "free!"
- Bringing my children to story time and checking out books.
- Buscar libros infantiles de aprendizaje
- Calming
- can always find Good Reading Books
- Checking out books
- checking out books
- Checking out Books

- Checking out books
- Checking out books
- Checking out books to read
- Childhood fun
- Children activities
- Children books and quiet time
- Children's Activities
- Children's Library is fun for my kiddos as I browse through the books for them. So much fun for them to be able to bring home new books to read
- Children's literature
- Children's program
- Children's programs
- Children's programs.
- Children's Reading program
- Children's storytime
- Children’s books
- Children’s programs
- Children’s programs
- Children’s programs (need more for 10 plus)
- Children’s programs and access to books I don’t own
- Children’s programs and borrowing books
- Childrens area!
- Childrens section
- Clean and lots of choices
- Clean and quiet
- Clean, neat, and a nice place to go
- Clean, welcoming, and a place my kids enjoy
- Cleanliness
- Comfortable
- Comfortable atmosphere
- Comfortable welcoming place I want to be at
- Community
- Community meeting space
- Community resource
- Community service
- Computer access
- convenience
- Convenience
- Convenience
- Convenient
- Convenient and peaceful
- convenient hours
- Courteous and helpful staff always ready to take care of my needs!
- Courteous, helpful, friendly staff
- Cozy
- COZY
- Creative ideas for children
- Design of the new building-love it!
- Dewey Decimal System
- does the Library have the new books written by my favorite authors.
- Dual purpose. Knowledge n a place to hide.
- DVD movies
- E-books
- ebooks
- ebooks
- Ebooks
- ebooks and audio books; book club books
- Education
- Education for my children
- Education, safe for kids to come
- Electronic books
- Enjoyment for the children
- Enjoyment for the kids
- Every town should have a library
- Excellence
- Excellent choice for borrowing books.
- excellent inter-library loan service for books
- Excessive mask mandate. Not appropriate place to visit with my kids anymore.
- Extremely good. Librarians very helpful
- Family focus
- Family friendly environment with lots to explore and a wide selection of reading materials
- Finding all the latest book and talking to the staff about them
- Finding good books to read
- Free
- Free books and dvds

- Free WiFi, fun activities, friendly staff, wide selection of books, quiet place to go and work on computer.
- Friendliness and helpfulness.
- Friendly
- Friendly
- friendly
- Friendly
- Friendly
- Friendly
- Friendly
- Friendly employees
- Friendly helpful staff
- Friendly helpful staff
- Friendly librarians helping children enjoy reading and providing a space for adults to continue their love for reading.
- friendly people
- Friendly people
- Friendly people and lots of books to see
- Friendly staff
- Friendly staff
- Friendly staff
- Friendly staff
- Friendly staff
- Friendly staff
- Friendly staff and a warm atmosphere. As we are new to the community (2/2020), it's a great resource for historical details in researching our property.
- Friendly staff that will help me find/use what I need.
- Friendly staff!
- Friendly staff!
- Friendly, helpful
- Friendly, helpful :)
- Friendly, helpful service
- friendly, helpful staff
- Friendly, helpful staff
- Friendly, helpful staff and a modern clean, organized environment
- Friendly, quiet atmosphere
- Friendly,helpful staff
- Fun
- Fun and educational place for children
- Fun place for my kids. Great resources for our homeschool.
- Fun programs for kids!
- Fun, and always very helpful
- Get 10 books and finish them in a week
- Getting books
- Getting books
- Getting new books to read
- Glad that we have a public library and get programs for kids.
- Good access to books
- Good books
- Good books
- Good books and great help!
- Good books, kind staff
- Good Fantasy/SciFi collection
- Good friendly service
- Good selection
- good selection
- Good selection of books.
- Good selection of books. Friendly
- Good variety of books
- Great
- great area for children's books
- Great books audiobooks and movies. Great history nonfiction. I go out of my way to come to library!!! Like meetings at library for other org. (imp.)
- Great books to read and a wonderful helpful staff.
- Great children’s programs!
- Great for kids
- Great kid programs
- Great kid programs
- Great kids programs. Lisa and Shannon are great!
- Great place to bring kids
- Great place to get books and more. I visit often.
- Great place to go!
- Great place to read and play.
- Great place with great programs for my kids.
- Great programs and environment
- Great programs and materials
- Great programs for children

- great public service
- Great remodel and summer programs for kids
- Great selection
- Great selection
- Great selection of bookx
- GREAT SELECTION OF LARGE PRINT BOOKS
- Great selection of materials - very helpful staff
- Great selection of new books
- Great selection, helpful staff and amazing children's section.
- Great service, thank you
- great staff
- Great staff
- Great variety of books for all ages!
- Great when my kids were little
- handy, easy to use
- Happiness, a wonderful staff, and good books.
- help with learning & some good dvd's
- helpful
- Helpful
- Helpful
- Helpful
- helpful friendly staff attractive and clean facility
- helpful people clean and attractive
- Helpful staff
- Helpful staff
- Helpful staff and comfortable environment for adults and kids
- helpful, comfortable atmosphere
- Helpful, up-to-date, great facilities
- Helpfulness
- Home
- Hometown feel
- How amazing the staff is!!
- How blessed we are to have a wonderful library here in Le Mars with wonderful staff!
- How I've been able to have fun at the library as a kid and now I get to bring my own daughter!
- How important it is for children.
- How lucky we are.
- how much I love reading
- How much my daughter enjoys reading class on Wednesday's with Miss Shannon.
- How our community leaders are bad! City admin especially
- How peaceful and quiet i is! I love the libary!
- I don't go there much anymore.
- I don't use it
- I don't go as often as I use to.
- I enjoy reading
- I is a very friendly place to go.
- I love our library! Great customer service, I appreciate that!
- I love the children section for my kids
- I love to go there, the employees are very friendly and helpful
- I love to read, books are expensive. Checking them out is free
- I miss it but due to vision problems, I haven't been there much.
- I miss the old library with the canopy over the entrance, and the door facing away from the train horn.
- i think of how fortunate i am to have a place like the library in my community
- I used to go often
- I wish there was more designated area to work/study.
- I worked here and keep up my membership. The library is very important to me to read books over the internet.
- I've never been there
- Inclusivity
- information
- Information and knowledge.
- Information, knowledge, fulfilling
- Information. Excellent books. Lg. print. Friendly staff.
- it has been a part of my life for as long as i can remember
- it is a needed service.
- It is nice and clean. Inviting!
- It is very nice to have in le Mars
- It seems cold and uninviting.

- It's nice to have so close
- Joy
- Kid friendly
- Kid fun
- Kids
- Kids
- Kids activities
- Kids area
- kids area
- Kids area
- Kids being able to go and enjoy books
- Kids programming
- Kids programs
- Kids story hour
- Knowledge and helpful staff
- Knowledgeable/helpful staff
- Large print books
- Large print books
- large selection of materials
- Libby (ebook access), awesome kids' space
- Libby access. Online books
- Library Programs
- Library programs
- longevity
- Looks nice
- Lots of books to choose from
- Lots of books!
- Lots of materials to choose from
- Love the library
- love the new childrens area for my grandkids!
- Love to read, how to books
- Love. Books are amazing!
- lugar tranquilo
- Magazines and newspapers
- magazines i like to read but Sub
- manga
- Materials to research - space to meet - borrowing books
- Me time
- media resources
- Most accommodating!
- Most accommodating!
- Movies and books
- Mrs. Smith from way back in the 60's and how everything was so quiet....and had to be quiet.
- Ms Shannon and Ms Lisa! They do such an incredible job with the kids reading groups! Baylen can't wait to go on Tuesday's!
- My granddaughter loves going there.
- My wife checks out a lot of audiobooks
- Na
- NA
- Necessary
- Needs to be larger.
- Never been
- New
- New and impressive for children!
- New and up to date.
- new books
- New Books!!
- New improved building
- new release books.
- New space, good looking, but sometimes hard to find things, but friendly people.
- New!
- newly published books
- Nice
- Nice
- Nice designated kids area
- Nice environment-and wondering if they'll have the book I want...
- Nice library
- Nice library for a small town library
- Nice local library.
- Nice looking inside & out
- Nice people the Librarians are
- Nice place
- nice selection of books
- nice space
- Nice, clean, quiet and helpful!
- not able to come in and get books
- Open book
- Open, airy, friendly staff
- options
- Organized
- Peace

- Peace and a wonderful space to find books that I love
- Peace and quiet
- Peace and quiet. Family fun!
- peaceful and welcoming environment
- Peaceful.
- Picking out children's books with my kids.
- Place to read and for kids to enjoy
- Professional
- Programs for kids
- Progressive
- public meeting room
- Quality knowledge, educational books!
- Quiet
- Quiet place to read
- Quiet and comfortable place to work and read.
- quiet and relaxing atmosphere
- Quiet place
- Quiet place to go study
- Quiet place to read
- quiet place to read
- Quiet working space
- Quiet, Beautiful and Creative Place!
- Quiet, peaceful, reading
- Reading
- Reading
- Reading
- Reading and rereading favorite authors/books
- reading books
- Reading current newspapers and periodicals
- Reading current newspapers and periodicals
- Reading program
- Reading Programs
- Really good books to read
- Reference books for projects and travel
- Relaxation
- Relaxing
- Relaxing while reading
- Reliable
- Remodeled
- Researching
- Resource
- Resources
- Safe, clean, fun space to bring children
- Satisfaction
- Seems like a nice place, wish i could use it more.
- Shannon and Lisa and the wonderful summer reading programs!
- Shays kindness and the fun things she plans. Also a nice place to get to know people.
- Sit in a chair and read Consumer Reports magazines, newspapers
- Small
- So glad we have a great all purpose library and open to all. Would be heartsick if I couldn't read books and have access to the wide variety of items!
- So glad we have a great all purpose library and open to all. Would be heartsick if I couldn't read books and have access to the wide variety of items!
- So many books, so little time 😄
- So much fun for my son! He loves the story time program!!
- source of information
- Special
- Story time
- Storytime
- Storytime
- Storytime programs and how fantastic they are
- Strong children's programs
- Studying
- Summer reading program! I think I'm on year number 17 for taking my kids to this.
- Summer reading programs
- Super-quiet atmosphere
- Taking my children and encouraging them to read.
- Taking my children to read and check out books.
- Taking my daughter to get books
- The ability to check out a variety of materials I am cannot access myself.

- The ability to find information
- The ability to read different kinds of books
- The amazing children's section, access to newly released books and friendly staff!
- The awesome kid area
- The awesome programs for the youth.
- The awesome programs provided for the community.
- The best in reading and reference material
- the best new books and movies
- the building is to small for the size of our community
- The Children's area is colorful & fun environment
- The Childrens Section and the enjoyment they get out of the library
- The Director and domineering personality.
- The fantastic kid programs
- The freindly environment and the comunity involvement
- The friendly and helpful staff! Always helpful, always friendly!
- The friendly staff
- The fun kids space!
- The great children's area.
- The helpful employees
- The helpful staff.
- The importance for children to have access to books.
- The Library is a huge asset to our community!the kids programs are fantastic!!
- The library provides me with most anything I'd need and should I need help I know there will be someone there to help me.
- The new meeting room, is much too small.
- The nice atmosphere
- The nice atmosphere and new children's space is nice
- The nice children area
- The pleasure of browsing physical books, seeing what's new, and talking with the library staff about books.
- The quiet and calm atmosphere, and the kind employees.
- The quiet inviting environment
- The reading programs for kids
- the relaxed environment
- The services - the staff is very professional, courteous and knowledgeable. The LeMars Public Library has been an important fixture in my family and it is as relevant now as it was before in that it offers free services (maybe some very minimal costs) to all LeMars residents.
- The smell and the feel of a book
- The space is beautiful to small for the community.
- The staff
- The staff is amazing! They are always extremely helpful!!
- The variety of materials and programs offered.
- The wide variety of books and movies
- The wonderful people that work there, good service and environment.
- The wonderful summer reading program and story times that I was able to utilize when my children were younger.
- they can find books for me if I ask
- Tons of books that I read to my children
- Too small of a library for the town size!
- Unlimited information for everyone
- UP TO DATE LIBRARY
- using the computers for printing purposes.
- Using the computers, being able to work peacefully with little to no child noise, and the ability to rent dvd's that I wouldn't normally have access to.
- Using the printer because I don't have one at home.
- Valuable community resource with ease of accessibility

- Very clean environment
- Very clean and kid friendly!
- Very easy to get to and easy accessible
- Very helpful staff
- Very helpful, friendly
- very new books
- Very nice and knowledgeable librarians
- very nice environment for reading
- very nice facility
- Very welcoming
- Waiting lists
- We are fortunate to have such a nice facility with caring and knowledgeable staff!
- We are lucky to have such a great library
- We need books esp during the winter.
- Welcoming
- Welcoming
- Welcoming
- Welcoming
- Welcoming atmosphere
- Welcoming clean friendly helpful fun
- Welcoming place
- Welcoming place
- Welcoming, helpful, courteous
- Well organized, fun environment
- What a great library!
- What book should I get?
- What different authors To read
- when I go to the library I usually have a book (or two) in mind that I want to check out. The staff makes it very easy for me to find/reserve the books I'm lookin for.
- Wide selection of books
- Will they have a new book by my favorite authors? A DVD to watch? And they always do. Thanks.
- Wish I had more time to read. Not fond of the remodel
- Wonderful children's programs. Would love to see increase in spots available
- Wonderful environment
- Wonderful kids area
- Wonderful large print books
- Wonderful selection of books and other items.
- wonderful service
- Wonderful!
- Youth

What does the Le Mars Public Library do well?

- A place to get my books
- Ability to reserve books online, easy check out, good hours
- Accept new book ideas
- Access to needed materials.
- Accommodates and assists anyone who needs assistance. Has great programs for children and youth.
- Accommodates people
- Accomodate research and book find
- Adding new books to the collection Offering quality childrens programs and materials A great library for our community!
- adult reading programs, having a variety of materials.
- Advertise their products.
- All of the programs it offers.
- All the latest best sellers Helpful, friendly employees Clean, pleasant atmosphere
- Always a good variety of new books and happy to order a book if I request it
- Always friendly and willing to help
- Always friendly employees!
- Always helpful, an inviting place to visit, great with the kids!
- Always willing to help till customer is satisfied.
- Always willing to help till customer is satisfied.
- Appreciate the genealogy area!
- As far as I know everything
- Assist patrons with questions
- Assistance in finding materials
- Atención excelente y profesional
- Ayuda a aprender en la computadora
- Being helpful and friendly.
- Bring us all the latest
- Carry a good variety of books
- Central location, they have borrowed books from other libraries for me. Very helpful staff.
- Checkout. No return is easy
- Cheerful, friendly, helpful staff
- Children story time
- Children's area
- Children's education
- Children's program
- Children's program, childrens materials, wide variety of books
- Children's programs
- Children's programs Available to the public Up-to date materials Helpful personnel----all things are done well!!
- Children's programs are great!
- Children's programs, great selection of books for all ages/levels of readers.
- Children's programs, social media presence, online library
- Children's programs.
- Children’s and Adult’s programs Collections of Books, DVD’s, CD’s Good selection of books
- Children’s program
- Children’s programming, book variety. The staff is very helpful.
- Children’s programming, selection of materials, adult programming
- Children’s programs
- Children’s programs
- Children’s programs
- Children’s programs and outreach, acquire best sellers quickly, assist patrons as needed, much more.
- Children’s programs. Has up to date materials. Helpful.
- Children’s reading programs.
- Childrens programs, friendly helpful staff
- Choose excellent books.
- Clean and friendly
- Clean and organized
- Clean, organized, friendly…love the whole place!
- Clean, organized, helpful friendly staff
- Communicate
- Communication and keeping the environment safe and clean

- Communication via email and Facebook
- Community outreach and programs.
- Community programs, friendly and helpful staff
- Connection internet
- Connects with the community.
- Convient hours, especially open on Sundays
- Create a safe space
- Customer Service
- customer service
- Customer service
- Customer Service
- customer service
- Customer service
- Customer service
- Customer service
- Customer Service
- Customer service Strives to reach out to customers Works to get materials for me Clean, friendly environment
- Customer service and technical support
- Customer service, always friendly faces, and good materials such as books and dvds.
- Customer service, helpful
- Customer service. Very friendly.
- Customer service. The staff is friendly and helpful.
- customer service. very helpful staff
- Director Shirley and staff bend over backwards to find books, order books etc.
- easy access to all reading & educational needs
- Easy to check out materials online
- Electronic books
- Engage children
- Every thing I need is done well
- Everything
- Everything
- Everything
- Everything
- Everything
- Everything
- Everything
- Everything
- everything as far as I can see
- Everything is well
- Everything will
- Everything! Clean, helpful, and friendly!
- Everything.
- Everything. I enjoy the friendly faces and programs for children.
- Everything. Programs are fun. Staff very helpful.
- Everything…coming from a smaller town in Iowa the LeMars library has such a good selection of everything, hours are so convenient, facility is excellent, staff is so helpful…
- Excellent items of all kinds
- Fantastic children's section and programs for kids.
- Find books they don't have
- Finds books that they don't have, asks for recommendations, helps when needed, great summer reading program
- For the kids
- Friendliness and professionalism
- Friendliness and professionalism
- Friendly and helpful
- Friendly and helpful staff
- friendly and helpful staff.. good variety of selection of books knowledgeable staff to give me reading suggestions, which I really like
- Friendly and helpful.
- Friendly atmosphere, cleanliness, organized, and great programs for the youth
- Friendly faces that are ready and patient :) also has books so that's good
- friendly helpful staff
- Friendly service
- Friendly service Fast check-out
- Friendly service finding books and adding books of my interest to their collection.
- Friendly staff

- Friendly staff
- Friendly staff
- Friendly staff, lots of content.
- Friendly staff. Great "new books" displays. Good variety of nonfiction.
- Friendly staff. Great programs for children!
- Friendly to patrons
- Friendly, co-operative service
- Friendly, good selections, easy access.
- Friendly, helpful
- Friendly, lots of materials, great environment
- from what I observed, serve the children well, Provide a place to read the varies magazines and newspapers
- Gears towards kids
- Get books in that kids are interested in.
- Get out info to the public.
- Get the books I request on line in a fast manner.
- Gets new books and materials. Helpful when asked any questions.
- getting books you are interested in, children's programs
- Giving help!
- Good at helping find the right books to read for school projects.
- Good book selection for its size; wonderful staff; great reading programs
- Good books and an enjoyable atmosphere
- good hours
- Good resources for electronic resources
- Good selection and environment
- Good selection and helpful staff
- Good selection of books
- Good selection of everything i need
- Good selection of kids books
- good selections of books and magazines
- Good supply of books.
- Good variety
- Good YA section
- Good, helpful people, make copies, clean, neat respectful
- Great activities with lots of variety; respond to requests for new books; friendly environment
- Great for kids
- Great job for most everything.
- Great opportunities and activities for small children
- Great people! I really like the ILL option!
- Great personal
- Great personnel, clean inviting atmosphere, ease of finding materials
- Great selection
- Great selection of books.
- Great selection of materials, very helpful..
- Great selection of materials, great kids programs
- Great selection very helpful and friendly fun programs excellent summer reading programs
- Great staff and helping hands! Always friendly and willing to help!
- Greet people and make the extra effort to find the materials you are looking for
- Group functions
- Has a good selection
- Has a large selection of reading opportunities.
- Has a wide variety of media.
- Has good people
- Has the books I'm looking for & offers the lending library from across the state.
- have a variety of books and reshelfing them
- Have adequate materials available
- Have books available for book clubs.
- Have excellent variety of books-very helpful employees
- Have materials that are current as well as classics
- Have resources available
- Having adequate materials on hand

- Having all the latest books on display so people check them out and send out good reminders of due dates.
- Having god books available and friendly and helpful staff.
- Help
- Help children read - interesting programs - Clean and safe enviornment.
- Help find books if needed
- Help finding books when asked. Even will reach out to other libraries for us to borrow. I LOVE that part
- Help kids
- Help me with things I don't know how to do.
- Help our book club out by ordering the book each month so each individual does not have to purchase the selection.
- Help people
- Help people find what they need.
- Help people get the books they want.
- Help with questions
- Help. staff is very friendly and helpful
- Helpful
- Helpful and courteous staff Usually quiet.
- Helpful and kind
- Helpful employees and a variety of reading materials and books.
- Helpful getting new Authors, to read
- Helpful in exploring new books, providing new authors
- Helpful staff
- Helpful staff
- Helpful, clean, organized space. Plenty of programs.
- Helpful! Helps to order books and sends electronic reminders
- Helping everyone! Making everybody feel welcome!!!
- Helping fill books and materials
- Helping visitors
- Helping you find what you’re looking for
- helps me find things
- highlighting current nonfiction and fiction books. Bringing in new books which are clearly marked as new. fast checkout. Offering multiple children's programs at different ages and times. All librarians are friendly and helpful
- hours are very accommodating
- Hours it is open.
- I can't think of a thing they don't do well. It is a great place.
- I enjoy taking the children I do respite with to the summer reading program
- I enjoy the selection of DVDs available. Also, the ability to scan document into attachments for email. and fax capabilities.
- I have taken advantage of the inter library loan several times. It's a great way to access books that aren't available without having to go to Sioux City.
- I haven't used many of your services
- I love the adult programs.
- I only use the library for checking out books.
- i really liked when Brenda was there and I wanted a dvd she would order it.
- I think the program are awesome.
- I think they offer a lot. Covid affected so many public offerings.
- I've always appreciated the simplicity of visiting the library. The librarians tend to leave you to your business, and the computers are normally accessible. The rental process is quick and simple.
- I've only lived in LeMars for 6 months, not long enough to know what you do well
- I’m glad they are open on Sunday afternoon
- Identifying and filling the community’s need for resources and learning.
- In all honesty the library does many things quite well. I can not recall a time I have visited the library that my needs haven't been met.
- In all things

- Interior looks nice.
- Internet
- Inviting to children
- It accomplishes the main goals of being a library in my opinion
- It has a comfortable environment
- It has a large variety of materials available to the public
- It has a wonderful collection, physical and electronic & the staff is very personable & knowledgeable. I am very impressed with the technological services that they offer such as e-books, Libby, etc.
- it has great childrens storytime
- It has something for all age groups.
- IT help with audio books.
- It is a good service for the public.
- It is a very nice facility.
- It is clean and the workers are very helpful
- It is kept clean.
- It is very comfortable and quiet. It's a great place to do research and study.
- It provides a wide range of services, and a collection that is better than any library its size.
- It's a beautiful facility with an excellent variety of materials available!
- It's a beautifully designed space.
- It's children courses
- It's clean.
- Keep up on trends and new material
- KEEP US INFORMED
- Keeping current and popular books available
- Keeping up to date on the latest fiction
- Keeping up with current materials
- Keeping updated materials
- Keeps a good and varied supply of books and other products.
- Keeps my kids wanting to read and visit the library
- Keeps the building clean and good service
- keeps the place clean
- Keeps up to date on new books
- Kid programs Good selection
- Kid's seem to be a high priority which is wonderful.
- Kids area is fantastic. Summer reading program and story time are fabulous!
- Kids area/ programs
- Kids programming
- Kids programming. Variety of adult programs, kids area/toys, book selection.
- Kids programs
- Kids programs
- Kids programs Open hours
- Kids programs and always helpful when I ask questions. It is a clean and inviting environment!
- Kids programs and selections of materials; After school programs for early out days
- Kids stuff
- Knowledge of materials
- Large kids area and friendly staff
- Large selection and excellent programming
- Lend or download fictional and informative materials.
- library programs for the kids
- Library workers are courteous, helpful
- Local & would like to be able to access more then I do.
- Lots of different reading programs and activities for the kids, and a fun place for kids to play and learn. I love the kids backpacks as well.
- Love all the interactive fun in the kids section and always appreciate events for kids.
- Love the atmosphere and the new area for kids! Great selection of books, videos, movies for all ages.
- Love the movie and CD selection. Love having physical books. My children use the study rooms to complete homework and study for tests.
- love to bring my grand daughter. The area for young kids is great

- Maintain a clean. quiet and friendly place to seek the best in reading material
- maintain current titles, provide quiet, clean, nice looking premises
- Make me feel welcome and help find the books I need.
- Makes everyone feel welcome!
- Makes our book club books available. Great public relations! Super programs for all ages. Wonderful staff!
- meet my needs
- Meets all my needs. I love it that they know the books I like to read and will notify me when a new book comes to the library.
- Meets everyone with a smile!
- Na
- New books and customer service
- Nice facility & staff. I have no complaints!
- Nice place for kids to learn from their programs
- Nice programs for children and adults
- Nice staff and knowledgeable
- Nice, friendly staff
- Offer adequate hours of business; provides good service. Our small book club recently learned of & starting using the Library's assistance to secure multiple copies of the books we will be reading each month -very helpful, thank you!
- Offer many options and activities
- Offer many programs for children
- Offer programs for kids
- Offer programs inside and outside the library walls that educate, entertain and enlighten all ages.
- Offer programs through the year
- Offer programs to keep children reading, engaged, and learning. Get books/movies that they do not currently have when requested
- Offer wonderful children's, teen, and adult programs. Always friendly and helpful staff. Great choices in physical books. Shirley is expteamly helpful getting popular books on Bridges - e-reading stories.
- Offering a variety of things besides just checking out books.
- Offers a lot of services for those with young kids
- offers a nice, quiet space for reading or research and provides place for people not fortunate enough to have internet to access it
- Offers local and regional newspapers to read, and magazines.
- Offers lots of programs for children.
- Offers materials and creative programming for all ages and interests.
- Offers programs for all ages
- Online book reservation & renewals; finding books for me not in LM library location
- Online reservations
- Online reserve
- Online resources
- Open reasonable hours
- open when I need it
- Order new books.
- Ordering the things I want, reading programs- child, teen & adult
- organization
- Organization and children's programs
- Organization of materials and programs
- Organization, new book releases, ordering requested books, children's programs when my kids were young enough for that.
- Organized and clean friendly
- Organized and displays children's books in an easy to navigate and locate manner.
- Our library does an amazing job creating a fun and safe environment for the children of our community. Great range of programs for all ages!
- Overall, I'm very pleased with everything the library does.
- Overdrive

- People at the front desk were very helpful.
- People to help a preson if they need help.
- People who work there are very friendly
- Plan lots of activities for adults and children.
- Planning summer programs and sending information home from school about the options.
- plenty of new books, older reference materials
- Polite, friendly, helpful service to my family, my residents and myself.
- programas para los niños
- Programming -- especially children's programming Collection Development Organization of Materials Providing WiFi and quiet study spaces
- Programs
- Programs
- programs and activities
- Programs and personnel that are so helpful.
- Programs but need more for 10 plus years old. My son loves the stem and lego offerings because there is nothing else around that does that. He is not into sports but stem etc is what he is interested in.
- Programs for children
- programs for kids
- Programs for kids
- PROGRAMS FOR KIDS
- Programs for kids
- Programs for kids.
- Programs, book selection
- Programs, Movies, Activities during the year!!
- Programs. Especially book discussions
- Promote literacy in all ages!
- Promote reading
- Provide a nice quiet space
- Provide a place to check out books, dvds,etc.
- provide a pleasant - although sometimes too noisy - environment
- Provide a variety of authors and subjects. Allow enough time to read a book with extension if needed. Cheerful, helpful staff!
- Provide a well rounded atmosphere and good choice of materials
- Provide a wide variety
- Provide a wide variety of magazines and videos. The book club and activities.
- provide audiobooks
- Provide book for our book club
- Provide classes for all ages, promote reading
- provide courteous staff
- provide educational and interesting books
- Provide for kids and teachers.
- Provide magazines to read
- Provide multiple programs, avenues for people to access information.
- Provide nice access to books, nice atmosphere
- Provide opportunities for education to all ages whether it be through programs educational stuff or the computers.
- Provide programs for youth and outreach in the community. Has friendly staff and a wide selection of books to choose from.
- Provide reading material
- provide the basics it always has plus kept up with the times
- Provides a meeting place, love the resources available.
- Provides books by authors I like
- Provides help and answers
- Provides newly released titles for adults and children and a consistent basis! Whenever I called to request a new book it is always available!
- provides programs and multiple ways to access information.
- Provides programs for children

- Providing great programs for the community and being a safe space for people.
- Providing lots of great books and resources for young adult readers
- Public presence
- Public service
- Purchasing books & DVDs to be added to their inventory.
- puts on good programs and the staff is friendly and helpful
- Putting programs on for children in the summer
- Quick to answer questions, and offer help
- Reading program
- Reading programs
- Reading programs for all age groups
- Reading programs, current materials, and willingness to help.
- Receptive to suggestions, clean and well organized, always trying to improve , programs
- reserve books that I want
- reserve books that you are looking for
- Resourceful
- Respond to the needs of children within the community and provide good programming to support reading.
- Return system
- Rotate highlighted books on shelves
- runs smoothly
- Selection of non fiction. Easy to find stuff.
- Selection, social media and helpful staff.
- Serve the community
- Serve the informational needs of community, provide a safe quiet place for those times you need it, and staying up to date on the needs of the community.
- Serve the public
- Serve the public with programs for children
- service
- service
- Services
- Serving people
- Short answers to questions about books, being polite to all people, regardless of sex, nationality, hygiene, and personality or religion.
- So many programs and fantastic nice staff
- So very helpful and friendly with me needs
- Special requests, inter library loans and ordering new audiobooks
- Staff always seem great
- Staff are helpful
- Staff helps finds books when I don't have complete information and re-checking out is a breeze
- Staff is friendly and helpful. Nice layout and selection of materials. Fun programs for children of all ages. Also grace is given when items are turned in late.
- Staff is friendly and willing to help me when I need it.
- Staff is pleasant and helpful
- Staff is very helpful. Physical location is modern and comfortable. Great programs for kids. E-books selection is extensive.
- Staff, books, clean, modern, has alot, organized! Thank u!
- Staying open late and on Sundays.
- Stays current and relevant
- Stock good books movies and cds. Very friendly staff.
- Story hours 😃
- Story time
- Storytime programs for children
- Storytime! Kids area for books! Nice tables and quiet areas to meet with someone; nice staff; send reminders
- Summer programming, I like how they incorporate math to the summer kids programs
- Summer programs, have staff available to help

- Summer programs, kids programs, variety of materials, great space.
- Summer reading program!!
- Summer reading programs and ability to reserve/renew books using the app
- Summer reading programs for children, holiday specials for kids, and basically anything for the young. I really like the 1000 books before kindergarten and before Covid they had Santa visit the library, Valentine parties, and Halloween activities. We love the library!!!
- Super friendly staff. Materials are easy to locate
- Support reading for all age groups.
- Takes photo copies for me
- Tbd
- The children's area, having many books, keeping the books stocked and well organized, helpful staff, availability of the computers for people to use if needed
- the children's program and children's area
- The Children's programs and the involvement of the kids and keeping them actively reading.
- The children's reading program
- the children's section is really fun
- The Communication when books that I have requested are available
- The employees are helpful.
- The few times I was in, the employees were very nice and helpful.
- The friendly environment and many different resources helps with all aspects of our family.
- The have some very good toddler programs at night
- The help is always willing to assist.
- The Le Mars Library has terrific children's programs. All are very exciting to not only my children, but also me! They learn a lot, and have benefited greatly from the programs offered. The library also does a wonderful job with it's reading programs toddler through adult. The staff is also extremely friendly and helpful!
- The Le Mars Public Library offers plenty of events for young children - encouraging them to read.
- The librarians are always very helpful whenever I have needed help.
- The librarians are always very helpful. They have a wonderful selection of books and print materials. They provide great programming for the youth of our community.
- The librarians are very helpful
- the library continuously brings in new books, and has helpful staff. it is very clean
- The library does a great job of getting in new books. They display the books well - drawing interest in the books they have. They offer fun programs to promote reading. The library staff is friendly.
- The library has a good variety of ebooks and audiobooks available on OverDrive. While I don't have children, I know a lot of families engage children in reading through the summer reading program.
- the library seems to be doing well as far as I can tell.
- The online option of reserving and renewing books, along with email and text notifications.
- The people there are friendly and helpful.
- The people who work there that have waited on me, are very helpful and friendly.
- The spring, summer, fall, winter reading programs
- The staff are very helpful with positive attitudes
- The staff are very helpful, especially when I am looking for materials to utilize in my classroom. They also do a

great job of keeping me informed via text of when I have items that are due.
- The staff is so very helpful to all ages!
- The staff is very friendly
- The staff is very friendly and the Library does an amazing job offering opportunities for the community.
- The staff is very helpful and the library it is willing to order requested DVDs.
- The summer reading program is a great motivator for my kids. I'm sure there is more, but my personal reading/program time has taken a back seat for the time being.
- The variety of reading materials and the many programs for children and adults.
- The website is helpful. The workers are pleasant. The facility is clean.
- Their reading programs.
- Their technology is up to date. Children programs are appreciated and used. Gets popular authors books in in a timely manner
- There are a variety of programs for kids, there are activities for kids, it is clean, there is a good variety of material to checkout, have curbside pickup option
- There is nothing better than a book. An actual book to hold and read and smell and feel the paper
- They always have new books.
- they always have newly published books prominently displayed. Very nice children's section.
- They are all extremely helpful and they have good programs for teens.
- They are always willing to help.
- They are friendly and very resourceful.
- They are inclusive of all age groups.
- They are very friendly whenever you walk into the door, keeps the library very clean.
- they do very well at having new books as soon as they come out. They also have a wonderful kids section.
- They get the newest books in or will get what you want from another library . They staff is really friendly
- They have a knowledgeable staff. I've watched them help walk older people through using the computers, online catalog, etc. They come up with great ideas for adult and teen reading programs, not just the young children.
- They have a lot of options, keep the place organized and clean, and have a wide array of choices for everyone
- They have a wide variety of books.
- They have an awesome reading program!
- They have excellent programs for the children in Le Mars.
- They have friendly, helpful, and resourceful staff.
- They have fun books and places to read
- They have programs for kids
- they keep up with newly published books. Very good children's section
- They keep you up to date on your books super well with emails, and texts.
- They let the kids enjoy their books and play room
- They provide a helpful well rounded services
- They serve a need for the community
- They special order a book if they don't have it
- They're receptive to your library needs and will do their best to fulfill them.
- things for kids to do and read
- Train their staff and keep the building clean and tidy
- treats it users with respect....often asks how they liked what they just read
- Tries to accommodate needs. Good to work with.
- Try to get you a book from other libraries if they don't have it
- Typically has the books I'm looking for
- Typically when I hear of a book I wish to read, I can find it at our library. The

staff members are always helpful and friendly.
- Up to date on books
- Up to date with everything
- Updating library cards & helpful employees
- Variety
- variety of book topics, services and willingness to help people who stop by
- Variety of books and Ebooks
- Very accommodating and helpful
- Very clean, welcoming, and easy to find
- Very clean.
- very friendly and current materials
- Very friendly and willing to help out
- Very friendly people working there.
- Very good programs for kids and teens, or people of all ages
- Very good service
- Very great set up and location.
- Very helpful
- Very helpful Facilities are great and well kept up Book selection is awesome Social media presence is great
- very helpful and friendly
- Very helpful and friendly
- Very helpful in finding things
- Very helpful staff and having the latest books available
- Very helpful staff and wonderful programs for all ages
- Very helpful staff, nice facility very relaxing.
- Very open to suggestions, extremely helpful with questions. I haven't really participated much in library programs, but good info about them all over the library
- Very organized and helpful
- Very organized with a lot of programs
- VERY PLEASANT AND HELFUL STAFF. VERY NICE PLACE TO VISIT
- Very welcoming & knowledgeable.
- Very welcoming to children
- Very well
- We are very lucky to have all the programs that they offer
- Welcoming staff. Great resources.
- Welcoming, bright atmosphere; wide variety of books and materials to borrow; wonderful play area for kids; variety of programs I'm looking forward to trying with my own child
- Well maintained and great book selection.
- Well organized
- Well planned educational classes and offers a variety of books for all ages.
- well stocked, fun kids activities, encourages kids to read and be accountable. Offers prizes for kids reading.
- When I call to reserve a book the text me when it is in love that feature.
- Wide range of materials to borrow
- Willing to get new books in and assist you with finding materials that you are looking for.
- Willing to help and locate books I want to borrow. The staff knows the books I like and will notify me when a new book arrives so I can check it out.
- Willing to order books you would like
- Wonderful staff. Great selection and I love the availability of interlibrary loans.
- Work with the public regarding publication availability and a meeting room.
- You're very good about holds and curbside pickup. All staff have been friendly and helpful to me, snd the building is really nice.
- Young people reading program with amazing prizes to encourage them to keep reading

If the library has not met your needs, please tell us why. What problems or difficulties have you encountered while using the library, if any?

- always met needs
- At times I struggle using the audio books.
- Better teen area
- Books I have needed have not bee available.
- Children's area great. I am into wellness and fitness books, and the books that are there are relatively older and do not fit my needs
- Did not have the item I was looking for available.
- Does great
- Does not apply to me
- Engineering (Architecture) materials are limited.
- Even with no mask mandate in effect, the library continued to LOCK PEOPLE OUT as a government building. It felt like a movie and was no supported by the law.
- For as little as I get to the library my needs have always been met.
- For us older seniors, hard to look and find books on the very lowest shelf and even the highest shelf. Cost of interlibrary books, magazines after so many gets costly
- Hard to get kids to daytime events during the work week.
- Have met needs
- Hours of operation
- Hours open
- Hours somewhat lumited
- I am pleased with the library.
- I can usually gain access to new releases and find books that capture my interest. The best part is that it does not cost anything!
- I did have an issue recently that upset me. I had reserved a book, and one day, a few weeks after I had reserved it, I was at the library and asked about the status of the book. I was told that it had been returned, but it was being quarantined. They told me I could take the book with me, if I wanted, or I could let them quarantine it for a few days and come back and get it. So, I told them to keep it and I would be back in a few days. When I went to pick it up, they told me that the book had accidently gotten put back on the shelf and someone else had checked it out.
- I feel navigating to the website is cumbersome, as part of the city's site. The login under catalog, while explained in emails, etc., is confusing as the city's login option is very prevalent at the top of the page.
- I feel the library does a good job meeting my families needs. However as a life long citizen of Plymouth county I was so disappointed with how all parties handled the treatment of out-of-town families a few years back. Most of my paycheck is spent in town so having had to pay for library usage was so disrespectful and unnecessary.
- I find it difficult to access children's books now. For example, if I am looking for Eric Carle books for a class, I have to look in multiple places.
- I find the website is not user friendly.
- I have "read" a great many of the electronic books you have on the shelves.
- I have gotten overdue notices on books I am certian have been placed in the outside return bin.
- I have had difficulty finding specific books but I tend to like more niche topics.
- I have had no issues with the library.
- I have no problems with using the library

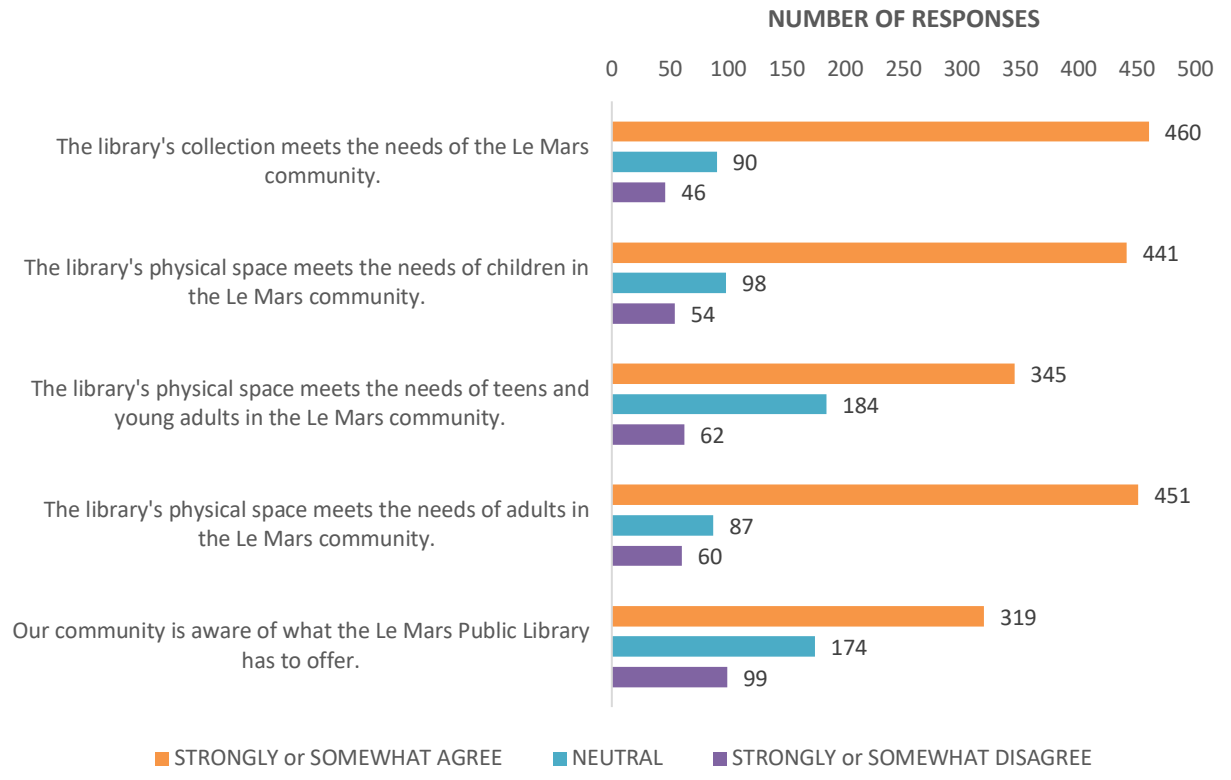
- I have not been to the library since it was remodeled, so the below answers are based on past experience before the remodel.
- I have not encountered any difficulties.
- I have not encountered any problems.
- I haven't encountered any issues.
- I haven't encountered any problems or difficulties while using the library.
- I never completely become comfortable with the new layout.
- I really haven’t had any problems
- I really never experienced any issues or difficulties at the Lamar's public library.
- I think having a library is important for Le Mars.
- I think the e-books online is cumbersome
- I use to get books-2 weeks are never long enough time. When teenagers have research papers, they don’t have what they need.
- I would like to see more self-improvement and spiritual books.
- I would love to see some comfortable seating/reading nooks.
- I'm a reader and always have a book (or 2) going. No complaints.
- I've had to purchase books before because they're not available through the library. Which is fine - I like books.
- I've tried to use the Libby app for audiobooks a few months ago and couldn't figure it out. I haven't used audiobooks but thought I'd try it out. I'm not very knowledgeable on how to access audiobooks.
- In the past - many years ago - one librarian was excessively crabby and unhelpful, and it turned me off, I quit coming, and I have slowly started returning as current staff has always been courteous.
- Increase internet speed
- It was difficult for me to check out books online because I could not figure out my pin or how to check them out. I think there could be a way to simplify the process for those less tech savvy but short on time.
- It would meet my needs if was interested in reading
- Just don't take the time to visit, no problems.
- Just haven't had a reason to visit.
- Limited options for kids with working parents to participate in programs
- Limited Sunday hours.
- meet my needs
- My card expired and I haven't physically come to the library to renew it.
- My needs are met
- My needs have always been met!
- Need more help with the new technology.
- Needing assistance when taking a test and no one helped with the technology because staff wasn't available.
- Needs larger parking area (space)
- Never any problems. Never.
- No complaints!
- No concerns.
- no difficulties
- no difficulties encountered
- No problem or difficulty. The private collections exhibited in a glass case were interesting. Miss seeing those displays.
- NO PROBLEMA
- No problems
- No problems
- No problems
- No problems
- no problems
- no problems
- No problems
- No problems
- No problems
- No problems or difficulties
- No problems or difficulties for me
- No problems.
- none except back at the time we obtained our kindle, I was having

trouble getting books done within the 2 week window before I had to renew.
- None until Covid. Wasn't comfortable masking up
- None-
- none-I have always had good experiences there
- None!
- None!
- None! :)
- None.
- None.
- None.
- None.
- None. I am happy to have in person story time again.
- Nope you're good
- not always knowing the libraries schedule
- Not applicable
- Not enough Christian material
- Not having the books I'd like to read
- Not many and I've been checking out books for years
- Our group really misses the larger meeting room and now I understand the number allowed in that room has been lowered.
- Perhaps not getting there soon enuf.
- Really have no problems with library. I brag about our library!
- See Previous
- Short hours on the weekend
- Slower computers
- Some of the dvds are scratched and needs more lbgtq movies and books for adults.
- Some times when I needed something, the. Library was not open.
- Sometimes I search the computer for books and it says it is in but I can't find it
- Sometimes it doesn't have the book I'm looking for
- sometimes the library doesn't have the movies or books i'm looking for.
- Spilled coffee on some pages. Had to buy new book. Expensive.
- Study room was nice
- The difficulty is the language. The library organizations the lesson in English.
- the library completely meets my needs and my family's needs.
- The library does extremely well for the limited space. We have decided to pay for a yearly subscription at another online library to get the number of books we need for a large family. Our kids have Kindle e-readers so this works for us.
- The library lacks books that I am looking for to read. Only some of their titles interest me.
- The price of per piece of paper needed faxed.
- The selection of ebooks seems small
- The set up process for the app was not readily available on the library website. I was able to figure it out, but making that more obviously available would be helpful.
- The story times for children are full for this summer and I was unable to get my child into a time slot.
- The WiFi never seems to work well.
- There are many books I wish we had, without having to pay $ to borrow them (ILL)
- there are some authors that I have not been able to find at the library
- they do a good job
- They do a great job at meeting our needs. When we have inquired about various books, they have been able to get them for us.
- They don't have every single title possible, but they do their best to provide what they can. Sometimes I find it difficult to access certain DVDs, whether they are rented already or the library doesn't have them in stock at the moment. It would be nice if there

were multiple copies of the more popular titles available to be rented.
- They have met my needs
- This is the LOUDEST library I've ever visited. It may seem "inviting" or "unrestricted" to some to not have to even try to moderate their voices, but to those trying to concentrate on something, it's disruptive. Strangely, it's usually older people that are the most disruptive. In my experience, it's the young people who most often make an effort to be courteous.
- TIME SCHEDULE
- Too many options too much to read hear see so little time
- Uncompleted series
- Usually meet our needs
- very high fax charge
- We just started going to the library this summer and we love it!
- Would have liked a door on the reading room
- Would like longer hours on Friday and the weekend.

Please select your level of agreement with the following statements, from "Strongly Disagree" to "Strongly Agree."

	STRONGLY DISAGREE	SOMEWHAT DISAGREE	NEUTRAL	SOMEWHAT AGREE	STRONGLY AGREE	TOTAL
The library's collection meets the needs of the Le Mars community.	33	13	90	148	312	596
The library's physical space meets the needs of children in the Le Mars community.	38	16	98	119	322	593
The library's physical space meets the needs of teens and young adults in the Le Mars community.	31	31	184	158	187	591
The library's physical space meets the needs of adults in the Le Mars community.	37	23	87	158	293	598
Our community is aware of what the Le Mars Public Library has to offer.	33	66	174	204	115	592



LOOKING FORWARD

Fill in the blank: If I could choose a topic for a future library program, it would be:

- "Winning with Windows 10" (Name of class)
- 1. History of restaurants in Le Mars past and present. Where they were located, their specialty. 2. Vietnamese perspective of the Vietnam War. Pros and cons, how America rebuilt their country
- A "Love and Logic" parenting series.
- A club that talks about thriller novels
- A new program for kids
- A scavenger hunt at the museum.
- A topic to attract teens
- Adult Book Clubs!
- adult education
- Adult theme book deals i.e. "fantasy" or sci-fi
- Adults: Libraries - Not just your grandmother's book store (what you have to offer - but need the word out or even record and link it to your website so people can watch a quick 10 minute video of what you have.)Kids: Reading Takes Your There
- Adventures
- Aging in place (working towards community that integrates healthy aging into community life)
- agriculture
- American or local history
- Animals
- animals
- Animals
- Animals
- Anything children related
- Anything for the LeMars young people
- Anything with nature
- Architecture in town
- Art
- Astronomy
- author visits
- Available programs thru the State of Iowa
- Banned books
- Basic Home EC skills (cooking, baking, money management, etc)
- Becoming more tech savvy for seniors
- Being safe in Le Mars, Saving money
- Bloom where you are planted..a theme based in thriving locally with a sprinkle of gardening content
- book clubs
- Book Ranch
- Book signings
- bring animals in for kids
- Budgeting, Self Defense, Meal Planning, Local Travel Treasures (Staycations/Easy Day Destinations)
- Camera photography
- Cameras work shop
- Can’t think of one
- Character counts for children, also maybe exploring different cultures and customs.
- Check us out.
- Cheese making
- Children - imagination.
- Civics
- Classic authors (Jane Austen, Charles Dickens, George MacDonald, etc)
- Classic Books
- classic literature
- coding computers
- Communication and education
- Computer classes for adults.
- Computer lessons
- Computer usage for older adults.
- computer use for senior citizens
- Consider teaming up with the Art Center for a collaborate book/art program
- Cooking
- Cooking simple meals

- Cooking. Painting
- Craft classes
- Crafting
- Crafts or DYI projects
- Crafts or DYI projects
- Crafts!
- Criminal investigation
- Crypto
- Cybersecurity
- Dinosaurs for kids
- Dinosaurs or Jurassic theme for toddlers
- DIY projects
- Do different theme ideas with kids, like jungle theme, desert theme, etc. (unless you already do this)
- Don't have one
- Dungeons and Dragons creative writing, fantasy reading, etc.
- Educational presentations for kids to see
- Empowerment
- Essential oils / naturopathic medicine/ tech classes for cell phone use – especially for older adults
- Essential oils and naturopathy
- Famous Authors
- Fantasy/Fiction
- Favorite Fictions
- fictional cuisine
- fishing, hiking, hunting, gardening
- Folklore, Weird and fascinating history
- Free or minimal cost,, Cooking class for kids, CSI, Robotics, STEM
- Game (board)
- Gardening
- gardening
- Genealogy and crafts (both kid and adult focused)
- Genre reads (each month or 2, pick a new genre—read and discuss)
- Getting teens to read
- Getting that young adult group involved.
- Gilded Age
- Hands on activity for middle school youth
- Having a Growth Mindset
- Having volunteers, more fundraising, programs for our older youth. Serving those with mental or physical disabilities.
- Health and living for women 60+
- Health and Wellness
- Healthcare and seniors
- Historical Events in the area.
- History
- History
- History
- History
- History about Le Mars
- History of Le Mars
- history programs about Iowa, Le Mars or the midwest
- Hmmm???
- Hobbies to develop in retirement
- home decorating
- Hometown Heroes: Doctors, nurses, firefighters, police officers, etc. or under the sea life animals that live in the ocean
- Horticulture
- How to build a book club...or create a book club
- How to use a computer, daytime hours for the older generation. :)
- How to use a library in the 21st century
- How to use the kindle option to read books not available.
- how to use the latest technolagy
- How to use the library? How to use Bridges?
- I do the kids programs so I'm fine with anything picked.
- I don't have an answer for this question as I don't currently have time to participate in programs.
- I don't have any suggestion.
- I don't know
- I don't know
- I don't know
- I have not attended a library program so I do not have a comment.

- I love the history programs that have been presented over the years. I would love to see more of them during the day- midafternoon.
- I really have no suggestion
- I think a ghost hunting/paranormal program for October would be a lot of fun. It would be interesting to hear old legends or stories from buildings in Le Mars.
- I would love to see STEM brought back.
- I'm not familiar with library programs.
- I'm not sure! There are many great ones already.
- I'm unsure currently
- If I could choose a topic for a future library program, it would be a book group where you read what you want and then come and share your thoughts and opinions on your book.
- im not sure
- Info about materials of interest to special groups, Black, amputee, depressed, Spanish, fiscal, financial, gay, pre 1840 life in nature, 1860s life here, what happens with donated books, more book sales, foreign films
- Inglés
- intergenerational
- International travel
- Introduction to the classics
- Inviting more outside authors as speakers.
- Keeping more up to date books all the time
- Kids and nature, Landscaping and Gardening, Local flora and fauna, Program for parents to learn more about shifts in how to teach kids to read
- Kids love the topics about science and animals. I think it would be really beneficial, especially as the community population is changing, to offer a program on diversity and acceptance of diverse cultures.
- Latest space travel, LeMars in younger years.
- Le Mars history
- Learning more about education and teaching throughout the library
- Learning simple words in different languages, like sign language or French
- Learning to knit or crochet
- lgbtq books
- Library resources for research.
- Life skills
- Limitless opportunities to go where your mind will take you
- Literature and movies
- living history Lemars, making history come alive and helping promote understanding of how far things have come
- Local authors talk about their books
- local history
- Maybe a womens group, or mom's group
- maybe LeMars could have a photography club that could meet at the library
- Medicare,
- Mental health or how to be a strong community member.
- Mental program for anxiety
- More books on tape
- More children's programs.
- More guest speakers
- More periodicals
- More periodicals
- More programs that teach the seniors
- Movies for younger children and senior citizens
- Murder mystery, escape room style (use book characters or storylines as clues).
- Music
- Mystery -
- N/a
- N/A
- n/a
- N/A

- n/a
- N/A
- NA
- NA
- NA
- Na
- Native American history, cultural programs for child/teens
- native plants for the Le Mars area. What to plant and how to plant and care for it.
- Nature events
- Niche book clubs
- no comment
- No idea
- No idea
- No ideas
- Non-fiction historic program that has great books referenced
- None
- None
- none
- None
- Not a clue. They are pretty active in the community as it is.
- Not Sure
- not sure
- Not sure
- not sure
- Not sure
- Not sure.
- Not sure...
- Ocean!
- On areas of Iowa that are not the usual we know about
- Open meeting space or office cubicle to rent
- Optometry
- Our library provides a wonderful community service
- Painting classes
- parent groups/family activities
- Perhaps a few book clubs
- Perhaps some history of Le Mars
- Phone photography
- Planning travel without a travel agent. Archeology programs. Gardening tips and tricks Cooking themed classes ie: Latin. Italian. Mexican
- Princess theme - for my 3 year old
- Program of black people, Spanish people, the cinema.
- Programs highlighting businesses and programs in the community. (Arts Council, Community theater, the "Y" programs, etc.
- Promote the virtual book process.
- quilting, Book reviews
- Read around the world
- Recognizing local bird species
- Robotics
- Rocks, Minerals, and Crystals would be an interesting topic for children. Also animal species, marine life, different ares of the world, things that are normally out of the ordinary and spark creativity and imagination. Different topics to broaden their interest in future jobs besides doctors, firefighters, teachers, and law enforcement.
- Romance novels
- Sale of discontinued books & DVDs
- Science
- Science or history
- Science/Holidays/Cultures
- Scientific programs for jr.high kids.
- Self defense
- Self improvement material
- Seminars on historical events.
- Sight words
- Social justice for teens
- Social media
- Something for tweens-coding or Minecraft related.
- Something geared towards pre-teen/teens
- Something involving the arts or gardening. Or the history of the area that doesn't involve the Ingalls.
- Something to do with nature
- Something to do with space or dinosaurs.
- Something to do with true crime

- Space
- Space for Kids
- Space program
- sponsor gatherings of local artists, writers, and musicians.
- STEM OR SOLAR SYSTEM FOR KIDS
- Stories/ traditions from around the world
- Teaching kids how to write their own stores.
- Teaching young adults about saving and managing money (Dave Ramsey)
- Technology based
- Technology for seniors
- Teen space
- the importance of newspapers other than the Sentinel.
- To help the elderlys to use computers and phones. and any other devis.
- Too many to decide!
- Transportation:Trains, Planes, automobiles or animals
- Travel
- Travel.
- under the sea
- Unsure
- Unsure
- Unsure
- very simple cooking
- video y fotografia digital
- Vietnam War. Or Auden's poetry
- Virtual Book Clubs?
- Ways to get more preteens/teens involved.
- Weather
- Wellness
- What comes to my instantaneously would be a program to help patrons regarding questions/issues that they have on their cell phones or computers. Good topic I truly think.
- What was something new or a new skill that you learned this month?
- Wholistic health
- Wild Kratts
- Writing workshop
- Writing workshops
- Yoga and holistic books
- You might already do this, but reading to children
- You've done a good job with program topics!

Fill in the blank: In the future, I hope the library will…

- Add more books on Libby
- Add more programming for middle and high school.
- Add more short chapter book audiobooks for kids...could add doors to enclose kids area
- Add on to the kids area. More reading nooks. More kids books.
- Advance
- Advertise individual programs/services more. Offer more programs/classes.
- Advertise more.
- Allow an individual to request more than 3 books that the library does not have without a charge.
- Allow for an anonymous online suggestion box for books, ebooks, etc. I personally get social anxiety and don't asking people for things.
- allow more books in ebook version on the libby app. Allow more time to read the book and to continue reading the book if you are not finished instead of waiting for the next time it is available.
- Always be a part of le mars
- always be available to the public
- Always be here
- Always be here
- Always be in Le Mars and provide for the community.
- Always be there for us.
- Always have new movies.
- Be a quiet place to read.
- Be a useful place to take my future children when I homeschool them.
- Be abke to offer all the services it has now. Fond memories also with my grandson, and previous staff. I have very nice books I will donate. Thank u.
- Be able to draw more people in to use their resources
- Be able to expand physical space for events.
- Be able to expand their holdings and possibly move into a new building.
- Be able to get a bigger building.
- Be alive and well
- Be around for many more years
- Be enough hours
- Be here
- Be here in the community
- be more accessable
- Be more friendly and work to be a welcoming place.
- Be open more hours
- Be quieter
- Be there with new books to share! You're doing great
- Book club
- Bring back movies on Wednesday for early outs after school :)
- Bring in more children's book authors or interactive programs for kids (more than what you already do)
- Bring outside sources in for fun events.
- Broaden the YA section
- Carry more manga
- Close on Sundays
- Connect with schools/teachers
- Consider programs in evenings for kids that working parents could get them to.
- Continue
- continue
- Continue all children's programs.
- Continue and increase reading poems like the summer reading program
- Continue as is with keeping up with more opportunities for Le Mars citizens.
- continue as it has in the past
- Continue as they are
- continue as usual
- Continue being a great place for children to open their minds in a book.
- Continue being a wonderful asset to our community.
- Continue checking out real books.
- Continue children's programs..
- Continue digital services

- Continue doing great work! I would love to see more adult programming - for example, guest speakers, author visits, etc.
- Continue doing things well.
- continue doing what it has always done
- continue doing what it's doing
- Continue doing what they do for the community. Continue offering programs for kids and adults.
- Continue good service
- Continue good service
- continue growing and serving the LeMars area
- Continue having programs for adults.
- Continue it's excellent service and programming.
- Continue offering great books and programs
- Continue offering programs for children
- Continue on as they have been
- continue on how they are going
- continue programing for all ages
- Continue programs for kids
- Continue programs for seniors
- Continue providing fun programs to encourage reading in the community.
- Continue providing new books
- Continue providing teen reading programs.
- Continue providing their current services.
- Continue quality services, both electronic and in person.
- Continue reading programs
- continue summer reading programs and book club
- Continue the children programs
- Continue the great service
- Continue the great service it now provides
- Continue the programs. I have awhile until I retire, but I’m already looking forward to all the books I can read.
- continue the services
- Continue their fine service!
- Continue their great children's and adult programs
- Continue their level of service and continue to allow access to out of town residents.
- continue their pleasant service
- Continue to add different kids toys to the play area.
- Continue to add to it's physical book collection
- Continue to be a good resource for the community
- Continue to be a great asset to the community
- Continue to be a part of the community.
- Continue to be a welcoming place
- Continue to be able to expand their amazing programs for all ages. I hope the library will also be able to provide other resources that are not being met due to facility size.
- Continue to be accessible into the evening
- continue to be as strong successful as they are now
- Continue to be available for everyone to use
- continue to be open for in person browsing and children's (grandkid's) programming
- Continue to be open.
- Continue to be there for our community!
- CONTINUE TO BE UP TO DATE
- Continue to buy new books
- Continue to develop it’s collections
- continue to do a great job getting books I like to read
- Continue to do a great job with kids
- Continue to do as they have inthe past.
- Continue to do children's programs/groups
- Continue to do great things!
- Continue to engage the community
- Continue to engage young readers
- continue to exist

- Continue to exist...some of us love to hold a book or put a CD in and listen to a wonderful story.
- Continue to expand book selections
- continue to expand its childrens programs.
- continue to expand the virtual resources.
- Continue to expand. Go back to Dewey decimal system.
- continue to fill the needs of the community
- continue to flourish!
- continue to get new book series.
- Continue to get new books for young adults!
- Continue to get new books to read
- Continue to get new books.
- Continue to grow
- Continue to grow
- continue to grow and change with the times
- Continue to grow and expand and stay open as they have
- Continue to grow!
- Continue to have a large variety of new and old books.
- Continue to have a variety of hours being opened
- Continue to have adult summer programs
- Continue to have children's programs
- Continue to have friendly and knowledgeable staff and be on the forefront.
- Continue to have more adult programming
- Continue to have more events.
- continue to have physical books to check out
- continue to have physical books.
- Continue to have programs and activities
- continue to have staff who will give suggestions on books to read. maybe you could have a couple of book clubs...they used to be popular a few years ago
- Continue to have the wonderful programs that my children enjoy
- Continue to hold activities for kids, and continue to offer books and magazines as well as wi-fi and computer access for those that do not have it available at home to use as it is vital in todays education and workforce.
- Continue to hold itself to highest standards.
- Continue to keep a wide variety of new and old children's books!!!
- Continue to keep the kids and family programs going.
- continue to keep up to date
- Continue to keep up with new material
- Continue to maintain and improve the children/young reader's sections.
- continue to meet the needs of the community
- Continue to offer an amazing summer program, along with summer events for kids!
- Continue to offer audio books.
- continue to offer books that interest us.
- Continue to offer children's programs and keep print material on the shelf.
- Continue to offer engaging programs and host special events.
- Continue to offer great materials (in all forms) and programs. You're doing a great job.
- continue to offer it's programs and events.
- Continue to offer kids programs
- Continue to offer online e-books through Bridges and also continue to offer on-site current best seller novels
- Continue to offer program for the kids
- Continue to offer programming for all ages
- Continue to offer programs that are beneficial to all ages of participants and ethnicities.
- Continue to offer services

- Continue to offer services in line with technology advances. Keep looking forward for ways to add to the quality of life in le Mars.
- Continue to offer story times for children and potentially add more times for the kids.
- Continue to offer the latest books/ebooks
- continue to offer the services and activities for kids
- Continue to offer wholesome programs and make recommendations for books/authors.
- continue to offer youth programs
- continue to operate as well as they do
- Continue to order the new releases of books for young adults
- Continue to promote kids with reading incentives
- Continue to provide a place for books and other resources to those individuals who may not have access elsewhere.
- continue to provide a space and resources for low-income families and bilingual families
- Continue to provide access to many different formats of resources.
- Continue to provide excellent service
- CONTINUE TO PROVIDE GOOD SERVICE FOR ALL.
- Continue to provide great service to the community.
- Continue to provide help and guidance for children, and continue tech services
- Continue to provide its current services.
- Continue to provide large print books
- Continue to provide necessary information and technology available for public use.
- Continue to provide quality programs.
- Continue to provide reading programs!
- Continue to purchase new books and best selling titles!
- Continue to receive more new books
- continue to serve
- Continue to serve
- Continue to serve its community this well
- Continue to serve the community.
- Continue to service the public
- continue to showcase new and favorite books.
- Continue to stay open
- Continue to stay open
- Continue to stay open late and on Sundays
- Continue to stock current fiction.
- Continue to support community with services.
- Continue to thrive
- continue to work as hard as they do for our citzens
- Continue to work with programs to offer resources that build on their topics.
- Continue what they are doing.
- Continue what they do
- Continue with programs
- continue with programs for all ages of children.
- Continue with same programs and not have to drop anything with staff reductions.
- Continue with technology advances.
- Continue with the adult reading club.
- Continue with the physical books, movies, music, magazines and allow people to use the rooms and wifi.
- Continue with the professionalism of their staff.
- Continue with the services now servicing the public
- Continue with their programs, helping seniors and childen
- Continue with their super service to the public
- Continue with things for the 65 & over

- continue with written materials and newspapers
- continue.
- Continues to provide good service
- cuente con mas actividades enfocadas a lenguajes de programacion y manejo de video y fotografia digital.
- Develop a great strategic plan.
- Do more events to get the community involved
- Do more programs for kids.
- Do more virtual events
- Don't know!
- Easier online look up
- Either have help or classes to help older people with thier new dives like phone or computer ect.
- Equipped with engineering books.
- Even greater access to electronic books and media
- Everything is done well.
- Expand
- Expand
- Expand
- Expand it's hours
- Expand its physical and electronic offerings
- Expand resources
- Expand the online options.
- Expand their selection
- Expand, more comfortable chairs and tables, fireplace etc like smaller towns like Orange City and Sioux Center!!
- Extend their collection of young adult fiction to include more modern/popular titles.
- Extend their hours
- fill the needs of the community and give back through participation in the county fair
- Find a better location for the used book sale
- For the new peoples.
- Game nights
- get a bigger/better building
- Get a lot more mystery/thriller
- Get a tool, loan library
- Get better WiFi
- Get more anime movies
- Get more books computer science related material.
- Get more business books
- Get more classic movies, movies your children could watch rated general audience that might have a lesson learned.
- Get more computers and new DVD for kids
- Get more e books that are part of a series.
- Get more ebooks
- Get more large print books.
- get more lgbtq books :)
- Get more lgbtq fantasy books.
- Get more of a variety of new items and online availability
- get more people to go to the library
- Get more programs, do more stem
- Get new books
- Get new books
- Go more virtual
- Grow
- Grow
- Grow an even larger selection of diverse reading selections, genres and more copies of in demand material
- Grow and be available when needed, my children grew up going to the library quite often and were involved with several programs, such as my Grandchildren are now!
- Grow and continue to be a great place to encourage reading!
- Grow as needed into the future
- Grow as needed into the future
- Growing and keeping the and NOT charging Plymouth county residents money.
- Have a better/bigger book selection
- Have a book mobile for rural area
- Have a larger audio book selection
- Have a self checkout machine
- Have all types of boojs and resources available electronically

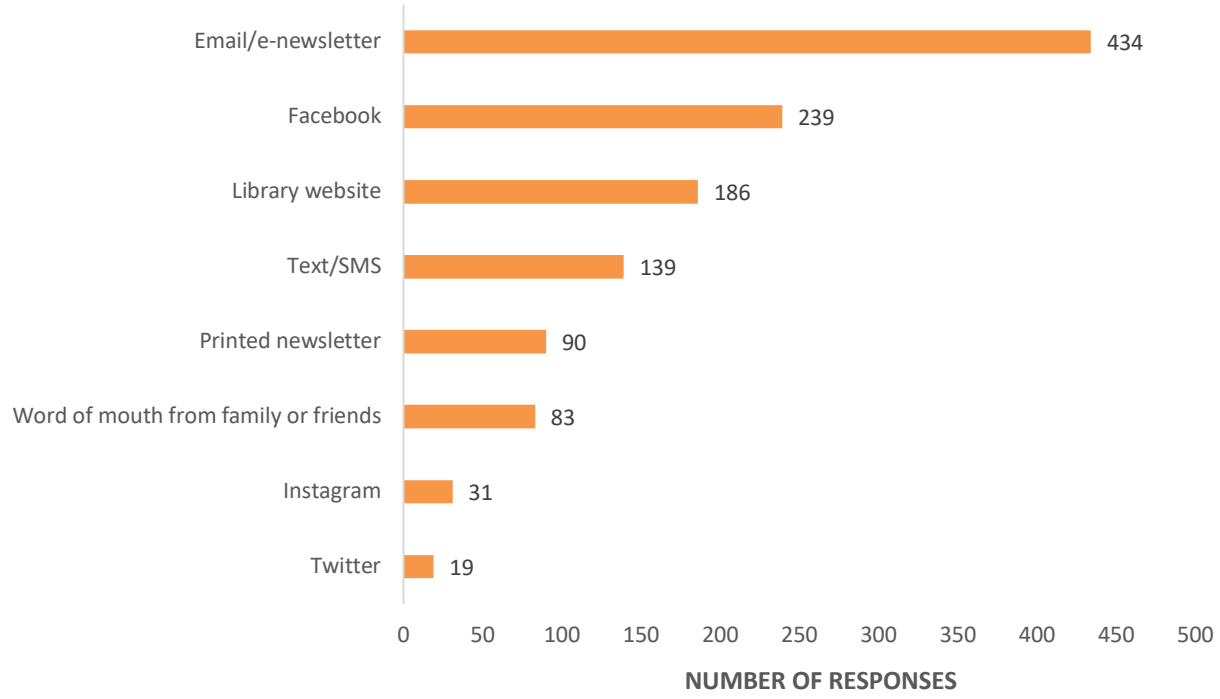
- Have larger selection of new books
- have later hours
- Have more child activities
- Have more children activities (teens)
- Have more classes for the 9/10 yr olds
- Have more classes for toddlers (where full when I went to sign my 2 and 4 year old up)
- Have more community education
- Have more cozy mystery series
- Have more e-books available.
- Have more ebook/audiobooks available
- Have more ebooks
- Have more family related DVDs.
- Have more group study rooms
- have more information on what programs you have
- have more movies
- have more new release books available and provide more digital access for materials.
- have more outreach about how to get ebooks
- Have more outside areas for relaxing reading or computer work
- Have more programs
- Have more programs
- Have more programs for children, activities to bring books alive in children's minds, offer reading programs to the elderly in our community that can no longer read, programs pairing the young & old.
- Have more programs for young adults
- Have more programs for young/middle age adults- mom groups
- Have more programs, DIY, gardening/fliwers
- Have more Spanish inclusive
- Have more story times available in the evenings. It's hard for working parents to make the daytime programs.
- Have more take home programs (reading/activities) for children
- Have more things for children on the weekends
- Have more updates :)
- Have online language learning resources
- Have programs on computer and cell phones etc.
- Have rooms available in the evenings for game nights, book groups, etc.
- Have some craft, DIY programs
- Have the funding necessary to keep doing what they are doing.
- Help me fix my overdrive app… they said they would, but to no avail
- Hold it's own and be a destination
- Host and publicize events more.
- Host more reading events for children after work hours so working parents can attend
- I haven't made a point to take advantage of any other resources at this time, so can't provide an opinion.
- I hope the library will continue to offer the summer reading programs and special events throughout the year for children. My children love going to the library and it has made them better readers.
- I love the library, but my 'wish for the future' would be to have more physical space to expand the building so it wouldn't seem so crowded and offer more books.
- I loved the online storytimein google slides. My kids loved clicking on the different pictures and having crafts, music and books to listen to on their own. I know they are a lot of work, but it would be great to continue to do maybe one per month in addition to in person story time. Maybe the theme could be the holiday of the month. My kids miss them. Miss Lisa did a fabulous job creating them!
- I would like to not have to renew my library card every year. It used to be renewed as long as you used it.
- I would love to see more teens at our library

- In the future I hope the LeMars Library continue all that they do now and be able to keep the staff that is so easily accessed. No complaints from me ever.
- In the future, I hope the library will be able to continue to promote reading in our community.
- Include Homeschool materials to check out.
- Include more crafts in the reading program
- incorporate new books that are cutting edge of health and wellness
- Increase e-materials
- Increase sitting areas for study. And of course more books!
- Increase space for kids in programming. Expand adult book clubs
- increase the number of audiobooks
- Just continue what they are doing
- Keep as is, Lots odf Librarys want to go to "Virtual" especially after COVID, I want to hold a book, not have it on my tablet, that is why I recently applied for the Library card, in hopes of going to the library more often
- keep adding a wider selection of books
- Keep current withe times
- Keep doing a great job
- Keep doing as they are doing.
- Keep doing kids events
- Keep doing kids programs
- Keep doing the great things they do that benefit the community and book readers of all ages
- keep doing the programs
- Keep doing the same as they are now.
- Keep doing what it does.
- Keep doing what it's doing....remain open to the public.
- Keep doing what they are doing
- Keep doing what they are doing
- Keep doing what they are doing.
- Keep doing what they are doing.
- Keep doing what you're doing!
- Keep expanding and be ambitious.
- Keep functioning for those who use it.
- Keep getting new books
- keep getting new books and prominently displaying them
- keep getting the newest books
- Keep growing!
- Keep having a nice physical book selection. Also, create some more study areas/reading areas for adults.
- Keep helping and making the library feel like a welcome place for my family.
- keep maintaining as it has in the past
- Keep providing great service!
- Keep serving the community
- Keep thriving and growing
- Keep up the good creative work
- Keep up the good work
- keep up the good work they are doing well now!!!
- keep up the good work they are doing well now!!!
- Keep up the good work!
- Keep up the good work.
- Keep up the great work!
- keep up the new book section.
- keep up their good work
- Keep up their hard work and friendly staff
- keeping providing adult reading programs and activities
- Lengthen their hours
- Let the full county use the facilities.
- Make e-books easier to download
- Make it easier for seniors to find books they want to read.
- Make it easier too to E-material.
- Make sure that they continue to provide more electronic access to all types of media.
- make the online book choosing easier
- Maybe do adult book clubs
- Maybe provide more adult programs. Offer a genealogy class, help people research their roots. What websites to use.
- Maybe you already do this but take selection input from the public. There

are a number of newer books I have I unsuccessfully searched and the library does not have.
- More adult programs at a variety of times
- More books
- More books on goats
- More books on overdrive.
- More educationally based resources and educator books.
- More technical programs to use electron items
- Never close
- Never have to close again
- Never stop doing their excellent job
- No change
- No Idea
- No reply
- Not stock commercial movie & TV DVDs - should not be competing with local DVD rentals and not distributing R-rated movies - should only stock DVDs of educational documentaries, etc
- Not sure
- Not sure what they are offering now??
- nothing at this time
- Nothing comes to mind
- Nothing comes to mind...I believe the library grows, changes, and adapts well.
- Nothing I can think of for now.
- Nothing they are doing great
- Obtain more electronic books
- Offer advance Window 10 classes.
- Offer book clubs? Maybe they do and I'm not aware
- Offer more adult programs- either reading clubs or challenges, book signings or programs
- offer more classes, i.e. computer classes (Window 10), photography class,
- Offer more ebooks especially for kids
- Offer more evening programs for kids that have working parents
- offer more hours of story time/different days
- Offer more kids programs
- Offer more programs
- Offer more programs for the school aged kids
- Offer more programs with different prizes
- offer more storytime times
- Offer programs for teens
- Offer writing/writers groups and workshops to promote continued diversity and evolution of literature.
- Open more but...
- Plan on using ebooks for me and my children.
- Promote more
- Promote Reading in my Community
- Provide a large group, multi aged, story time that families do not have to commit to going every week. This would be in addition to what you current provide for children.
- Provide more books about liberal politics or liberal political authors. Books in the politics section are predominantly right or far-right in nature..
- Purchase more of the popular e-books and classics.
- reach out to foreign language speakers in our community, whether Spanish-speaking or other!
- Receive more funding
- Reconsider what is best for the young, impressionable community.
- Remain active
- Remain open
- remain open, as we will be going on a fixed income and we may need to take advantage of the free books instead of paying for them on kindle
- Remain the same
- Remodel. To be cozier
- send out emails about new shipments of books and movies
- Siga dando un excelente servicio

- Sometimes hard to find a few things with the new way things are catalogued. But helpful people help to find things.
- Start book club up again soon
- Stay a vital part of our town
- Stay current
- Stay great
- Stay open
- stay open
- Stay open
- stay open and be open at least one night per week
- Stay open and continue to grow.
- Stay open for as long as possible
- Stay open for as long as possible.
- Stay open on Sunday
- Stay open!
- Stay open!
- Stay strong
- Stay the same
- STAY THE SAME- IMPORTANT FOR YOUNG CHILDREN
- Stay the same.
- stay upbeat
- Still be accessible for my family's needs
- still be available
- still be here in this community and thrive.
- still be here with its inter-library loan service available
- still be open
- Still have a great selection when my eyes are ready to read again.
- Switch/change the children activities in the child area. Having a variety/theme of activities would keep the kids engaged longer and make them want to return more often. Offer more reading programs, maybe a few different genres.
- take ME TOO cries seriously, and stop subscriptions to magazines such as Cosmopolitan. Victoria Hearst, co-owner of Cosmopolitan's parent company, supports to a campaign which seeks to classify Cosmopolitan as harmful under the guidelines of "Material Harmful to Minors" laws. Hearst states that "the magazine promotes a lifestyle that can be dangerous to women's emotional and physical well being. It should never be sold to anyone under 18." Why does the library provide harmful material to all ages?
- Tenga mas jente que te ayuden como usar lo electronico
- That is hard to answer when I don't utilize it to its full potential right now.
- The library materials are adequate it's just a problem for me to snoop through the DVDs when so many are R-rated.
- The library will have more videos on the internet.
- They do a great job.
- They provide lots of services, I just need to use the library
- Thrive!
- THRIVE!!
- Understand the changing diversity in the community and continue to expand children's programming and literacy goals. I hope the library also has progressive hours and continues to be open on the weekend.
- Unknown
- Update activities on radio and in Sentinel more often
- Updated magazines, Consumer Reports more updated
- Will get more spiritual books
- Will have more opportunities for children
- Will keep up the access. The many can use.
- will still be a friendly place to visit

How would you prefer to receive information about the library in the future? (Please select all that apply.)

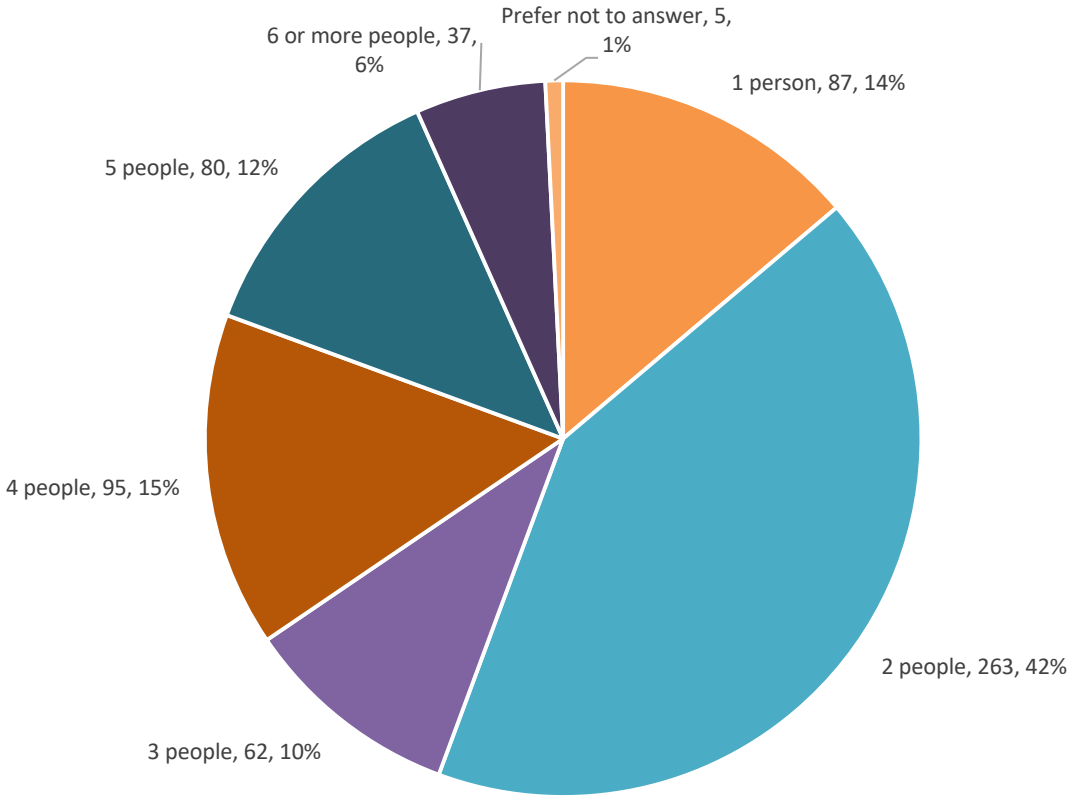


Additional responses included:

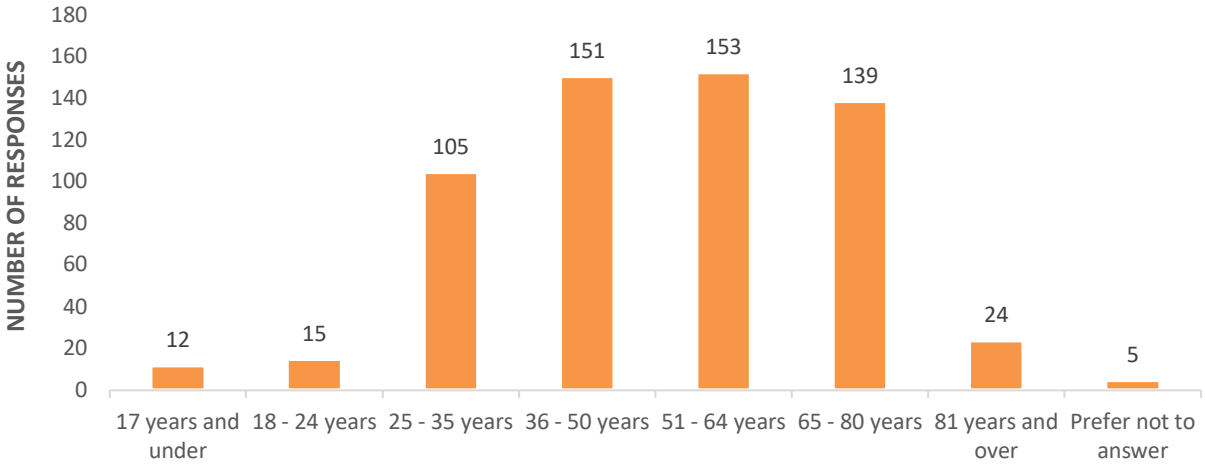
- Cost is too much :(
- Hang a flyer at the Senior Center
- heevans79@hotmail.com
- Ipad, phone.
- jeanadenouden@gmail.com
- KLEM - Sentinel
- Klem, and le Mars sentinel
- Le Mars Daily Sentinel
- LeMars shopper
- Newspaper
- newspaper
- Newspaper
- Newspaper
- None
- None
- over the radio
- Sentinel
- Snapchat

DEMOGRAPHICS OF RESPONDENTS

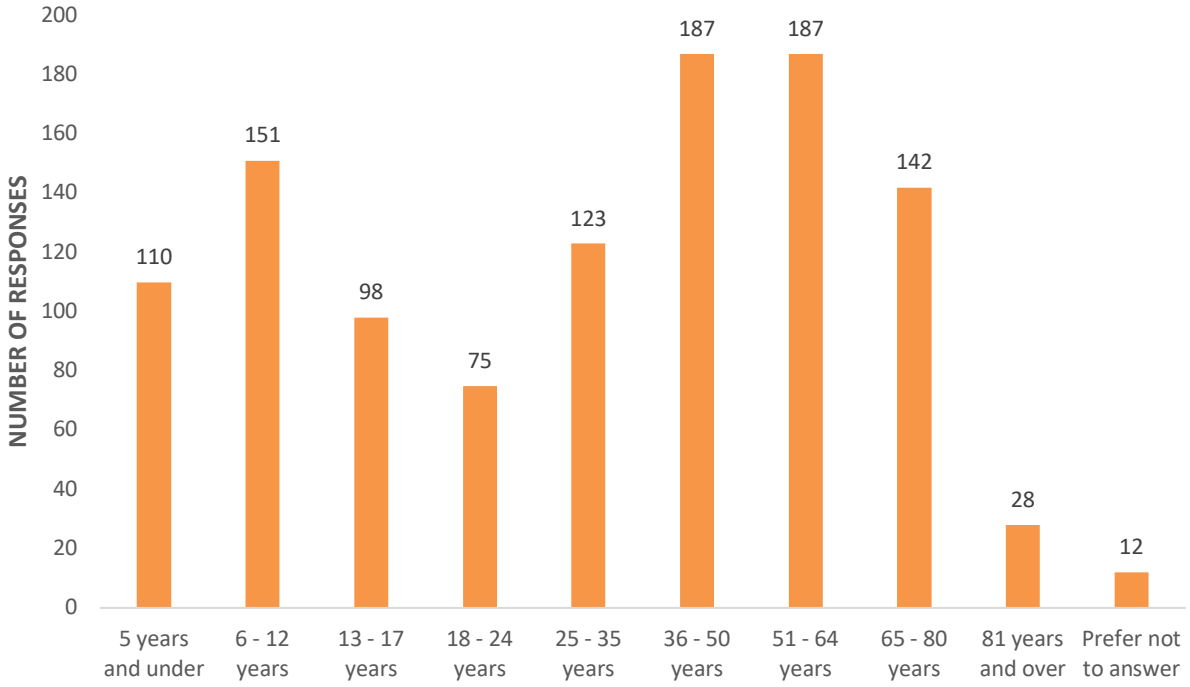
Please select how many people live in your household, including yourself.



Please select your age range.



Please select the ages of the people in your household, including yourself. (Please check all that apply.)



Please select the following categories with which you identify. (Please check all that apply.)

CATEGORY	NUMBER OF RESPONSES
White	560 (92.7%)
Hispanic, Latino, or Spanish origin	13 (2.2%)
Black	9 (1.5%)
Asian	5 (0.8%)
American Indian or Alaska Native	4 (0.7%)
Middle Eastern or North African	1 (0.2%)
Native Hawaiian or Other Pacific Islander	0 (0.0%)
Some other race, ethnicity, or origin	2 (0.3%)
Prefer not to answer	30 (5.0%)

Please note that multiple answer choices were permitted; as a result, the sum of the percentages exceeds 100%.

Help the Le Mars Public Library plan for our future!



Whether you use the library often or you have not yet visited us, your thoughts and ideas will help inform our goals and strategies as we look to the future. We estimate that this survey will take approximately 10 minutes to complete. You may provide your email address or phone number at the end of the survey for a chance to win one of three Wal-mart gift certificates of $100 by submitting a completed survey **by July 14** or a chance to win one of three gift certificates of $50 by submitting a completed survey **by July 28**.

1. Before the COVID-19 pandemic, how often did you visit the Le Mars Public Library in person?

☐ Multiple times per week
☐ Once per week
☐ Once or twice per month
☐ Once every few months
☐ Never

2. As our community returns to normal following the pandemic, how important are the following attributes of public library service are to you?

	EXTREMELY IMPORTANT	VERY IMPORTANT	MODERATELY IMPORTANT	SLIGHTLY IMPORTANT	NOT AT ALL IMPORTANT
Borrowing physical books					
Borrowing DVDs and audio CDs					
Read and borrow newspapers and/or magazines					
Accessing electronic materials (e.g., e-books, e-audiobooks, databases)					
Taking children/grandchildren to visit					
Attending library programs					
Reading, working, or studying in a quiet environment					
Meeting with others or working collaboratively					
Using computers or other technology					
Using the Wi-Fi					

3. Fill in the blank: When I think of the Le Mars Public Library, the first thing that comes to mind is:

Please continue the survey on the reverse side of this page.

Le Mars PUBLIC LIBRARY

4. Which factors reflect why you do not visit the library in person more often, if any? (Please check all that apply.)

- ☐ The library does not have the materials I want
- ☐ I do not have time to visit the library
- ☐ I prefer to use the library's e-books and other electronic resources
- ☐ The library is difficult for me to get to
- ☐ Library programs are not of interest to me
- ☐ It does not occur to me to go to the library
- ☐ None

5. What does the Le Mars Public Library do well?

6. Fill in the blank: In the future, I hope the library will...

7. If the library has not met your needs, please tell us why. What problems or difficulties have you encountered while using the library, if any?

8. Please select your level of agreement with the following statements, from "Strongly Disagree" to "Strongly Agree"

	STRONGLY DISAGREE	SOMEWHAT DISAGREE	NEUTRAL	SOMEWHAT AGREE	STRONGLY AGREE
The library's collection meets the needs of the Le Mars community.					
The library's physical space meets the needs of children in the Le Mars community.					
The library's physical space meets the needs of teens and young adults in the Le Mars community.					
The library's physical space meets the needs of adults in the Le Mars community.					
Our community is aware of what the Le Mars Public Library has to offer.					

If you answered "Strongly Disagree" or "Somewhat Disagree" to any of the above, please explain:

Please continue the survey on the next page.

9. Fill in the blank: If I could choose a topic for a future library program, it would be:

10. How would you prefer to receive information about the library in the future? (Please check all that apply.)

- ☐ Email/e-newsletter
- ☐ Printed newsletter
- ☐ Library website
- ☐ Facebook
- ☐ Twitter
- ☐ Instagram
- ☐ Text/SMS
- ☐ Word of mouth from family or friends
- ☐ Other social media or form of communication (please specify): _____

11. Please select your age range.

- ☐ 17 years and under
- ☐ 18 - 24 years
- ☐ 25 - 35 years
- ☐ 36 - 50 years
- ☐ 51 - 64 years
- ☐ 65 - 80 years
- ☐ 81 years and over
- ☐ Prefer not to answer

12. Please select how many people live in your household, including yourself.

- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5
- ☐ 6 or more
- ☐ Prefer not to answer

13. Please select the ages of the people in your household, including yourself. (Please check all that apply.)

- ☐ 5 years and under
- ☐ 6 - 12 years
- ☐ 13 - 17 years
- ☐ 18 - 24 years
- ☐ 25 - 35 years
- ☐ 36 - 50 years
- ☐ 51 - 64 years
- ☐ 65 - 80 years
- ☐ 81 years and over
- ☐ Prefer not to answer

14. Please select the following categories with which you identify. (Please check all that apply.)

- ☐ White
- ☐ Hispanic, Latino, or Spanish origin
- ☐ Black
- ☐ Asian
- ☐ American Indian or Alaska Native
- ☐ Middle Eastern or North African
- ☐ Native Hawaiian or Other Pacific Islander
- ☐ Some other race, ethnicity, or origin
- ☐ Prefer not to answer

15. OPTIONAL: Please include your contact information to enter for a chance to win a gift card.

Email address:

Daytime phone number:

Please return your survey to the Le Mars Public Library (46 1st Street SW Le Mars) by July 28.
THANK YOU!

¡Ayude a Le Mars Public Library a planificar nuestro futuro!



Aunque use la biblioteca con frecuencia o aún no nos haya visitado, sus pensamientos e ideas ayudarán a informar nuestros objetivos y estrategias mientras miramos hacia el futuro. Estimamos que esta encuesta tomará aproximadamente 10 minutos en completarse. Puede dar su dirección de correo electrónico o número de teléfono al final de la encuesta para tener la oportunidad de ganar uno de los tres certificados de regalo de Wal-mart de $100 enviando una encuesta completa antes **del 14 de julio** o la oportunidad de ganar uno de los tres certificados de regalo de $50 enviando una encuesta completa antes **del 28 de julio**.

1. Antes de la pandemia de COVID-19, ¿con qué frecuencia visitaba Le Mars Public Library en persona?

- ☐ Varias veces por semana
- ☐ Una vez por semana
- ☐ Una o dos veces al mes
- ☐ Una vez cada pocos meses
- ☐ Nunca

2. A medida que nuestra comunidad vuelve a la normalidad después de la pandemia, ¿qué importancia tienen para usted los siguientes atributos del servicio de biblioteca pública?

	EXTREMA-DAMENTE IMPORTANTE	MUY IMPORTANTE	MODERA-DAMENTE IMPORTANTE	LIGERAMENTE IMPORTANTE	NO TAN IMPORTANTE
Pedir prestado de libros físicos					
Pedir prestado de DVD y CD de audio					
Leer y pedir prestado periódicos y/o revistas					
Acceder a materiales electrónicos (por ejemplo, libros electrónicos, audiolibros electrónicos, bases de datos)					
Llevar a los hijos/nietos a visitar					
Asistir a programas de la biblioteca					
Leer, trabajar o estudiar en un ambiente tranquilo					
Reunirse con otros o trabajar en colaboración					
Usar computadoras u otra tecnología					
Usar el Wi-Fi					

Complete el espacio en blanco: Cuando pienso en Le Mars Public Library, lo primero que me viene a la mente es:

Continúe con la encuesta en el reverso de esta página.

Le Mars PUBLIC LIBRARY

4. ¿Qué factores reflejan por qué no visita la biblioteca en persona con más frecuencia, si es que lo hace? (Por favor marque todos los que apliquen.)

- ☐ La biblioteca no tiene los materiales que quiero
- ☐ No tengo tiempo para visitar la biblioteca
- ☐ Prefiero usar los libros electrónicos de la biblioteca y otros recursos electrónicos
- ☐ La biblioteca es difícil para mí llegar
- ☐ Los programas de la biblioteca no me interesan
- ☐ No se me ocurre ir a la biblioteca
- ☐ Ninguno

5. ¿Qué hace bien Le Mars Public Library?

6. Complete el espacio en blanco: En el futuro, espero que la biblioteca ...

7. Si la biblioteca no ha satisfecho sus necesidades, díganos por qué. ¿Qué problemas o dificultades ha encontrado al usar la biblioteca, si los hubiera?

8. Seleccione su nivel de acuerdo con las siguientes afirmaciones, desde Muy en desacuerdo hasta Muy de acuerdo.

	MUY EN DESACUERDO	ALGO EN DESACUERDO	NEUTRAL	ALGO EN ACUERDO	MUY DE ACUERDO
La colección de la biblioteca satisface las necesidades de la comunidad de Le Mars.					
El espacio físico de la biblioteca satisface las necesidades de los niños de la comunidad de Le Mars.					
El espacio físico de la biblioteca satisface las necesidades de los adolescentes y adultos jóvenes de la comunidad de Le Mars.					
El espacio físico de la biblioteca satisface las necesidades de los adultos de la comunidad de Le Mars.					
Nuestra comunidad está consciente de lo que Le Mars Public Library tiene para ofrecer.					

Si respondió "Muy en desacuerdo" o "Algo en desacuerdo" a cualquiera de las preguntas anteriores, explique:

Continúe con la encuesta en la página siguiente.

9. Complete el espacio en blanco: Si pudiera escoger un tema para un futuro programa de biblioteca, sería:

10. ¿Cómo preferiría recibir información sobre la biblioteca en el futuro? (Por favor marque todos los que apliquen.)

- ☐ Correo electrónico / boletín electrónico
- ☐ Boletín impreso
- ☐ Sitio web de la biblioteca
- ☐ Facebook
- ☐ Twitter
- ☐ Instagram
- ☐ Texto/SMS
- ☐ El boca a boca de familiares o amigos
- ☐ Otras redes sociales o formas de comunicación (especifique): _____

11. Seleccione su rango de edad.

- ☐ 17 años o menos
- ☐ 18 - 24 años
- ☐ 25 - 35 años
- ☐ 36 - 50 años
- ☐ 51 - 64 años
- ☐ 65 - 80 años
- ☐ 81 años y más
- ☐ Prefiero no responder

12. Seleccione cuántas personas viven en su hogar, incluido usted mismo.

- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5
- ☐ 6 o más
- ☐ Prefiero no responder

13. Seleccione las edades de las personas de su hogar, incluido usted mismo. (Por favor marque todos los que apliquen.)

- ☐ 5 años y menos
- ☐ 6 - 12 años
- ☐ 13 - 17 años
- ☐ 18 - 24 años
- ☐ 25 - 35 años
- ☐ 36 - 50 años
- ☐ 51 - 64 años
- ☐ 65 - 80 años
- ☐ 81 años y más
- ☐ Prefiero no responder

14. Seleccione las siguientes categorías con las que se identifica. (Por favor marque todos los que apliquen.)

- ☐ Blanco/caucásico
- ☐ Origen hispano, latino o español
- ☐ Negro/afroamericano
- ☐ Asiático
- ☐ Indio americano o nativo de Alaska
- ☐ Medio Oriente o África del Norte
- ☐ Nativo hawaiano u otro isleño del Pacífico
- ☐ Alguna otra raza, etnia u origen
- ☐ Prefiero no responder

OPCIONAL: Incluya su información de contacto para participar y tener la oportunidad de ganar una tarjeta de regalo.

Correo electrónico:

Número de teléfono durante el día:

Por favor envíe su encuesta a Le Mars Public Library (46 1st Street SW Le Mars) antes del 28 de julio.
¡Gracias!